



SURF LIFE SAVING SYDNEY

MEMORANDUM

To	Clubs, Captains, Presidents, Secretaries
From	Lifesaving Manager
CC	BOM, LSEC, Duty Officers
Date	December 8, 2017
Pages	2 & Attachment
Subject	Christmas Period and Patrol Ops Update

Dear Clubs,

1. Upcoming Christmas Period:

SLS Sydney wishes Clubs and all Patrolling Lifesavers all the best for the upcoming "Peak" Christmas Period. Beach Patronage across Sydney Beaches is at an all-time high and our organisation plays a vital role in keeping beach users safe.

During this period, clubs are asked to be mindful of the following:

- Please ensure members are in correct uniform, patrols are set up in accordance with SOP's and also staffed appropriately to deal with the extra demands on our resources at this time.
- Patrols are vigilant, engaged and proactive – focusing on preventative actions.
- Patrol Captains are supported with appropriate resources to assist them managing the beach during our busiest time.

A reminder also that the Branch Office is closed from 25th December 2017 – 3rd January 2018 inclusive.

Key Lifesaving Contacts during this period:

Simon Torsellini – Director Lifesaving and Education: 0414 375 508

Matt Spooner – Lifesaving Manager: 0452 261 642

SLSNSW State Operations Centre (SurfCom): 02 9471 8092 – Emergency's only.

2. Update to Patrol Operations Application: (Refer Attached SLSNSW Memo)

SLSA have released an update to the Patrol Operations Application which was previously loaded onto the Samsung Tablets provided to each Club.

This update will not only allow Patrols to continue to log on to SurfCom but will also give access to a fully digital version of the current paper Patrol Log. This includes all Patrol Roster and Statistical information. Therefore the app will have several significant aesthetic and operational changes that are outlined below. As per previous versions of the app, a Members Portal login will be required to gain access to the features of the app.

OFFICIAL PARTNERS





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Patrol Captains & Vice Captains will have access to sign patrols on and off, as well as sign members on and off and update statistics.

Club Captains are asked to ensure that their Patrol Captains and Vice Captains rostered to patrols have access to the SLSA members portal, as this log in will also allow them access to the Patrol Operations App.

Surf Life Saving Sydney wishes to remind patrols and clubs that this technology is still in its early stages and updates etc. will continue to be released over the coming months – should Clubs have issues with the Patrol Operations App – they should follow the instructions on the SLSNSW Memo attached. If the issue is not immediately rectifiable they should return to utilisation of paper logs and radio's for sign on and off. Any major or urgent issues can be reported to the SLSS Lifesaving Manager on the number above.

Questions in relation to either point 1 or 2 above can be directed to the undersigned in the first instance,

Club Captains, please share this information with your Patrol Captains and Vice Captains.

Regards,

Matt Spooner
LIFESAVING MANAGER

Attachment : SLSNSW Memo