

Memorandum

July 2019

SURF LIFE SAVING
NEW SOUTH WALES



To: Branch Presidents, Branch Directors of Lifesaving.
From: Andrew Ugarte – State Duty Operations Coordinator
Date: 5th July 2019
Subject: Pre-Season Radio Equipment Servicing

PLEASE PASS ON TO ALL CLUB CAPTAINS, GEAR STEWARDS OR RADIO OFFICERS

All Branches and Clubs are reminded that all Lifesaving radios (handhelds and Club/ATV/4WD base sets) should be sent to a SLSNSW approved Radio Communications Service Agent for annual pre-season servicing and/or reprogramming. This should be completed prior to the 2019-2020 Branch Gear and Equipment Inspections.

Below is a table of approved radio service providers. Only these providers hold the updated SLSNSW Codes, frequency lists and relevant SLS programming information.

Inclusion of Automatic Number Identification (ANI)

As per last year, all radios which are serviced by an approved Radio Communications Service Agent will be given an assigned ANI number. This is a 5 digit tone (caller ID) transmitted by each radio. This feature will assist SurfCom with the source of unreadable or unplanned transmissions. This is particularly important for member safety (if in an isolated/poor coverage area & needing help).

It is extremely important that all radios are labelled with their service and intended use when dropped at an approved Radio Communications Service Agent (e.g. Avalon Beach SLSC, Sydney Northern Beaches Support Ski 1, Duty Officer - Sydney Northern Beach 14). This will ensure the correct profile and ANI number is assigned to each radio.

Purchasing new Radios

If your Club/Service wishes to purchase new radios, please ensure you secure a digital DMR tier 2 radio which is compatible with the current analogue UHF repeater network. These radios can also be used in digital mode as we roll out the Digital Radio Network. The **Hytera PD762G** radio is now the Surf Life Saving NSW recommended make/model. It is slightly larger and heavier than the metallic 662 radios, but has more useful features particularly in ruggedness and hearing capability. To purchase, contact *Karera Communications* on 4355 1599. New radios will come with the most up to date SLS programming/profile in them.

Radio Re-Programming

Club radios do not need to be re-programmed this year while all Branch and Support Operations radios need to be re-programmed as there are some significant changes in the Branch profile including the addition of an Emergency Services Channel (ESO SURF 57) for local, direct contact with police, Ambulance, SES or Marine Rescue. Other changes include activation of GPS location feature and a 10 second hang time on Scan, reverting to Channel 3. Complete instruction will be circulated prior to season commencement.

At police request, no patrol or club radio is authorized to be programmed with or transmit on the ESO SURF channel.

In keeping with current policy, **SLSNSW will cover the cost of re-programming**, Branch and Support Operations radios.

If you have any questions, please email me through the State Operations Centre at augarte@surflifesaving.com

Regards

A handwritten signature in black ink, appearing to read 'Andrew Ugarte'.

Andrew Ugarte

State Duty Operations | Surf Life Saving NSW

3 Narabang Way | PO Box 307 | Belrose NSW 2085

PH 02 9471 8051 | F 02 9471 8051 | M 0437 482 706

W www.surflifesaving.com.au | E augarte@surflifesaving.com.au

Memorandum

July 2019

SURF LIFE SAVING
NEW SOUTH WALES



Company	Service	Reprogram	Notes
Karera Unit 2, 49 Gavenlock Rd <u>Tuggerah</u> NSW 2259 4355 1599 1/32 Jindalee Rd <u>Port Macquarie</u> NSW 2441 1300 425 905 sales@karera.com	\$40.00	\$15.00	
GenCom 180 Hannell St <u>Wickham</u> NSW 2293 4920 3333 sales@gencom.com.au	\$60.00	\$25.00	Excludes GST ----- Service assessment covers spec check of the radio, minor alignments and a clean. -----
National Wireless 3/10 Enterprise Drive <u>Beresfield</u> NSW 2322 4964 1533 sales@natwire.com	\$80.00	Program Setup \$40.00 (once only) Per Radio \$20.00	Prices do not include of parts or labor should repairs to radios be necessary, ----- Prices do not include return freight charges.
Northern Communications 120 Casino Street, <u>South Lismore</u> NSW 2480 6622 1651 sales@northern.com.au	\$45.00	\$15.00	
Northern Rivers Communications 88 Victoria St <u>Grafton</u> NSW 2460. 0428 665 938 ben@nrcomms.com.au	\$55.00	\$25.00	

MEMO ENDS