



SURF LIFE SAVING  
**SYDNEY**

**LIFESAVING & EDUCATION**

**PRE-SEASON MEETING**  
**31 August 2019**

# Agenda

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- 8.45 am Sign in
- 9.00 am Welcome & Introductions (Matt Spooner / Peter Agnew ESM)
- 9.10am SLSNSW Lifesaving (Joel Wiseman)
- 9.15 am Lifesaving Manager Update (Jackson Towns)
- 9.40 am Support Operations Update (Matt Spooner)
- 10.15 am Morning Tea & conclusion of lifesaving section.
- 10.30 am Education & Professional Development (David Kowald & SLSNSW)
- 1.00 pm Close and light lunch



SURF LIFE SAVING  
**SYDNEY**

BRANCH PRESIDENT  
PETER AGNEW ESM

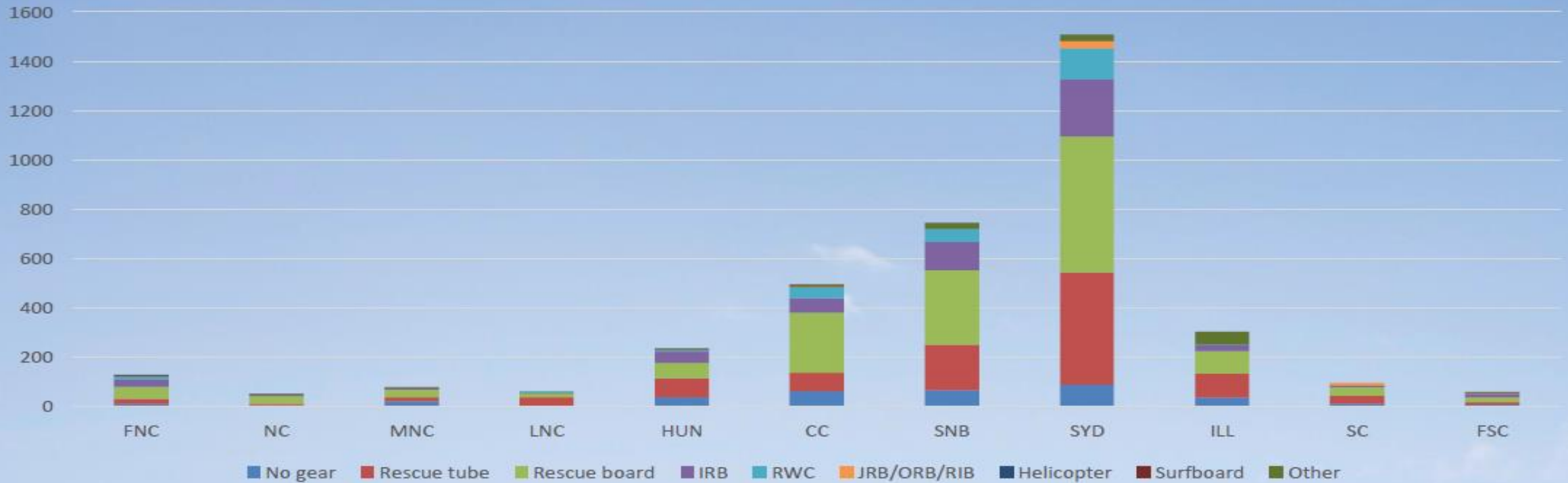


SURF LIFE SAVING  
**SYDNEY**

2018/2019  
Season in Review

# Rescue Statistics

SURF LIFE SAVING  
NEW SOUTH WALES



RESCUES	FNC	NC	MNC	LNC	HUN	CC	SNB	SYD	ILL	SC	FSC	NSW
No gear	10	5	21	2	38	63	66	89	36	11	8	349
Rescue tube	22	6	17	35	77	75	185	455	98	33	9	1012
Rescue board	48	30	31	15	63	242	301	551	91	34	20	1426
IRB	28	9	6	2	44	59	115	231	24	9	15	542
RWC	10	0	0	4	7	44	54	128	2	0	1	250
JRB/ORB/RIB	2	0	0	0	1	2	0	29	0	9	1	44
Helicopter	7	0	0	0	2	0	0	0	0	0	0	9
Surfboard	0	0	1	0	1	2	0	2	0	0	2	8
Other	1	1	1	2	2	9	23	23	52	0	1	115
<b>TOTAL</b>	<b>128</b>	<b>51</b>	<b>77</b>	<b>60</b>	<b>235</b>	<b>496</b>	<b>744</b>	<b>1508</b>	<b>303</b>	<b>96</b>	<b>57</b>	<b>3755</b>

# LSEC – Executive Team

6

- Director of Lifesaving and Education      Simon Torsellini
- Manager Lifesaving      Jackson Towns
- Manager Education      David Kowald
- Manager Support Operations      Matt Spooner

# LSEC – Operational Area Coordinators Team

7

• Royal National Park	Lifesaving	<i>vacant</i>
• Royal National Park	Education	Peter Pearce OAM
• Cronulla Sutherland	Lifesaving	Rob Short
• Cronulla Sutherland	Education	Brett Furniss
• Randwick	Lifesaving	Craig Howie
• Randwick	Education	Alejandro Monteverde Estaba
• Waverley	Lifesaving	Scott Muir
• Waverley	Education	<i>vacant</i>

# LSEC – Support Operations Team

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- RWC Coordinator Andrew McKellar
- ORB Coordinator Brad Taylor
- Rescue Coordinator Matthew Evans
- Rescue Coordinator John Restuccia
- Rescue Coordinator George Shales
- Rescue Coordinator Matt Spooner



# Welcome

SURF LIFE SAVING  
NEW SOUTH WALES



## Joel Wiseman

### SLSNSW Director of Lifesaving



SURF LIFE SAVING  
NEW SOUTH WALES





SURF LIFE SAVING  
**SYDNEY**

# Lifesaving Manager Update – Jackson Towns

11

- New to the role this season – thankyou to Matt Spooner for his leadership over the past few years.
- New Area Coordinator's in all areas. Please familiarise yourself with them and invite them to relevant club and area meetings to represent the branch. This will increase our collaborative approach to lifesaving.
- Look forward to working with all Club Captains throughout the season. If I am unavailable due to shift work, please contact your area coordinator in the first instance or the Director of Lifesaving – Simon Torsellini. The on-call duty officer/rescue coordinator can also be contacted for issues during patrol hours.

# Gear Inspection

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- Reminder to clubs to have gear entered into Surfguard by 3 September 2019 – prior to GI inspection date – as communicated to Clubs by Branch Office
- Any reinspection's are to be organised with your relevant lifesaving area coordinator, within 14 Days of Gear Inspection
- After GI is completed clubs must ensure Surfguard is finalised by 19/9/19 as per SLSNSW Compliancy Requirements Circular 3606



# LSA Update

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- Massive thankyou to all the CC/DOLS, Presidents and admin staff for assisting in the process and returning LSA's as soon as possible.
- Issue surrounding daylight savings has been corrected and was the primary reason for the resigning by most clubs.
- Aim of the LSA's was to include elements of consistency across hours at beaches, risk mitigation for beach users and fulfilling our obligations as an 'emergency service'. This has definitely been achieved for the next three seasons.



# Patrol Ops App

14

- Patrol Ops App expected to be used for this season. Compliance is appreciated (excluding National Parks).
- Clubs can nominate 'Patrol Operations Captains' in Surfguard patrol lists to enter data on behalf of the PC (see video).
- Members login using their 'Members Portal Details' once they have downloaded the "Patrol Operations" app from their respective Appstore.
- Samsung tablets have been discontinued. Suggest using personal phones or club supplied iPads with 'Lifeproof' cases (suggested).
- Assists in data collection (to be used in future LSA's etc) and streamlines administrative tasks (manually entering patrol logs).
- Any feedback to be provided to SLSA via their IT Online Tickets.

# Sign on Procedures

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- If signing on with app, SurfCom will contact for radio check ONLY. If signing off with app, SurfCom will NOT contact you.
- If NOT signing on using app – North to South. Have ready:
- Number of Patrolling Bronze Members ONLY (Do not include SRC)
- IRB Status (Operational/Not - operational). If Not Operational – Why and when can it be expected to be back online?
- Beach Status (Open/Closed). If closed – why?
- Patrols are to be operational at start of patrol. Commence set-up 15 minutes earlier if required (recommended).

# Remember

16

- IF THE APP STOPS WORKING – PLEASE REVERT TO RADIO AND PAPER LOGS!
- Notify SurfCom ONLY.
- Log a ticket with SLSA IT on their website.





# Lifesaving – Operational Areas

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- As per Lifesaving Agreement, Clubs have a Primary Response (Patrol Area) and an Emergency Operations Area (for tasking by SurfCom or SLS Sydney Rescue Coordinators)
- Club Captains should ensure that patrols are aware of their response areas
- Patrols should not respond out of area unless tasked by SurfCom
- Patrols should wait until tasked by SurfCom or a Duty Officer before responding to an incident

# Key Focus Areas Season 19/20

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- Focus on prevention over rescues. Proactivity V Reactivity.
- Focus on upskilling patrol teams.
- Focus on member welfare and support services available to patrolling members.



# Patrol Audits/ Lifesaving Improvement Program

19

- All Clubs will be inspected every month by branch from October to April
- Patrol Audits aim to identify any opportunities for improvement within a patrol/club
- Patrol Audit forms can be used by a patrol on a daily basis to self assess their patrol (available on SLSNSW website)
- Total Points 300 – scenario not applicable

# A.L.B.E.R.T

## Australian Life Boat Emergency Rescue Training

20

- It was intended the Branch was going to hold a ALBERT program at Garie this season. However, SLSNSW have suspended the ALBERT program until further notice and review is conducted.



# Garie SLSC Assistance

21

- Thank you Clubs for your support for Patrol assistance for season 19/20
- Roster has been distributed to Clubs
- Patrol Handbook has been distributed to Clubs Captains



# SAVE THE DATE – Saturday 23 November

22

- SLSS with our Partner Sydney Airport will be conducting a Sydney Airport Runway Run on Saturday 23 November
- Keep the date free – for a fun day and opportunity to run the runway
- More information will be provided to Clubs on the event from Branch
- We will be seeking participation by members

**SYD**  
Sydney's Airport

# Questions ?

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[lifesavingmanager@surflifesavingsydney.com.au](mailto:lifesavingmanager@surflifesavingsydney.com.au)





SURF LIFE SAVING  
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**SUPPORT OPERATIONS GROUP  
UPDATE**



# Components of the SOG -“Beyond the Flags”

25

## Sydney Branch SERS (Surf Emergency Response System)

Duty Officers

Rescue Water Craft

Offshore Rescue Boats

UAV Technology

Peer Support



# SERS - Surf Rescue Emergency Response System

26

Emergency Response System for Surf Life Saving across the state.

- 13SURF
- On Call 24/7 **Rescue Coordinator** who is responsible for tasking SLS Sydney Assets.
- May include:
  - Duty Officers
  - Offshore Rescue Boat
  - RWC's/ Jetski's
  - UAV
  - Club Callout Teams



# SSERS “13 SURF” Activations

27

**138**

**Surf Life Saving Sydney SOG responses in  
Season 18/19**

**SOG is a MAJOR growth area for Surf Life  
Saving**

# Support Operations – Rescue Coordinators

28

Sydney Branch currently has four Rescue Coordinators who work on a rotating roster 24/7, 7 days a week, 365 days a year.

## **CALL SIGNS**

**SYD 10, SYD 11, SYD 12, SYD 13**

## **RESPONSIBILITIES**

- Act as the Commander for all Surf Life Saving assets at any emergency incident.
- Manage all SLSS requests from the 13SURF Emergency Response System, SurfCom and external agencies.
- Conduct Critical Incident Debriefs for all SLSS assets involved in any emergency incident or serious injuries.
- Manage media at a major incident.

# Rescue Coordinator Team

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**SYD 10**

Matt Spooner



**SYD 11**

John Restuccia



**SYD 12**

George Shales



**SYD 13**

Matthew Evans



# Support Operations – Duty Officers

30

Sydney Branch currently has Duty Officers spread across the Branch and operating out of Eastern Suburbs and Sutherland / Royal National Park area.

## CALL SIGNS

**Duty Officers (Eastern Suburbs) – Sydney 31 to Sydney 37**

**Duty Officers (Suth/RNP) – Sydney 21 to Sydney 26**

## ROLES & RESPONSIBILITIES

- Act as the Incident Commander for all Surf Life Saving assets at emergency incidents, providing updates and SITREPS to the rostered SLSS Rescue Coordinator.
- Disseminate critical information to the rostered SLSS Rescue Coordinator, SurfCom or external agencies ensuring the effective deployment of lifesaving resources to an incident.
- Provide recommendations to SLS assets and external agencies during emergency incidents to achieve the best possible outcome.
- Attend all major incidents as requested by the SLSS Rescue Coordinator.  
Monitor Work Health and Safety of all SLSS personal whilst undertaking activities.
- Immediately escalate any major incidents or serious injuries to the rostered SLSS Rescue Coordinator.
- When requested by a SLSS Rescue Coordinator arrange for suitable de-briefings or conduct Critical Incident Debriefs for all SLSS assets involved in any emergency incident or serious injury.

<b>SUTHERLAND / RNP</b>	Sydney 21	Jackson	Towns
	Sydney 22	Kane	Hughes
	Sydney 23	James	Caterson
	Sydney 24	Darren	Galea
	Sydney 25	Michael	Bonnici
	Sydney 26	Lachlan	Towns
<b>RANDWICK / WAVERLEY</b>	Sydney 31	Gerald	Stephenson
	Sydney 32	Simon	Torsellini
	Sydney 33	Brittaney	Banks
	Sydney 34	Iljko	Miocevic
	Sydney 35	Trent	Thomas
	Sydney 36	Callum	Good
	Sydney 37	Damien	Woods
Trainee			
Trainee			

# Working with Duty Officers



- A Duty Officer will be dispatched to:
  - Out of Hours Callouts if required by the Rescue Coordinator,
  - Major Incidents during Patrol Hours including:
    - Drowning/Near Drowning,
    - Missing Persons,
    - Major First Aid
    - Incidents involving other Emergency Services (Police)
    - Any incident involving an Aircraft,
    - Any other Incident at the direction of the Rescue Coordinator



# Working with Duty Officers



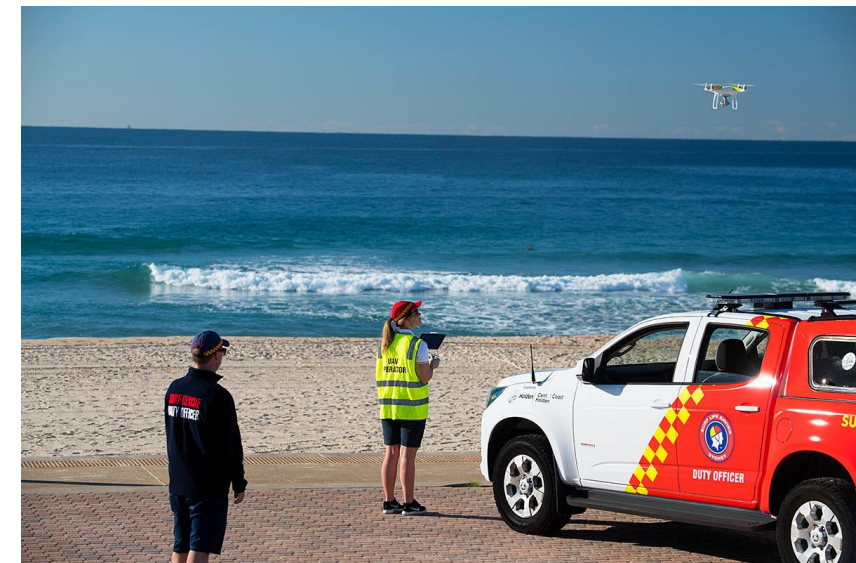
- What will a Duty Officer do when they arrive at my beach?
  - Introduce themselves to the Patrol Captain / other stakeholders,
  - Obtain a SITREP from the PC, and pass this information on to the RCO/SurfCom
  - Work with the Patrol to manage the incident,
  - Liaise with Emergency Services,
  - Assist with Incident Management, Media, Debriefing etc.
  - Duty Officers can be requested by a Patrol for assistance at any time if required.

# Media – Major Lifesaving Incidents

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Only the Support Operations Manager, Rescue Coordinator's or SLSS President can make statements regarding a major Lifesaving Incident within Sydney Branch.

- **SLNSW Media Manager**
  - Deaths / Drowning's , member Injuries / accidents issues / state / national safety and funding issues
- **Branch President/ Support Operations Manager**
  - Branch issues / Stats / programs / Initiatives
  - Major Rescues / Incidents
  - Local Council Issues / SLS Issues
- **Club Captains**
  - Club Stats / Safety Issues / events / programs
- **Patrol Captains**
  - Beach Conditions / Activity / General Information



# Call Out Teams – Rescue Ready

35

- Activated by SLSS Support Operations Manager / Rescue Coordinator
- Taskings include:
  - Land searches
  - In water searches
  - Relief teams for patrols after a major incident
- Ensure each club has their callout team updated on SurfGuard
- Rescue equipment should be “Rescue Ready” and accessible (Boards, Tube, IRB, First Aid etc.)
- Minimum 6 Members entered into Surf Guard (as per SLSNSW Circular 3606 Annual Compliancy requirements)

# Support Operations – Rescue Ready

36

- Surf Rescue 30:
  - On call 24 hours a day / 7 days a week / 365 days a year
  - Primary area of responsibility is from Botany Bay to Sydney Harbour
  - minimum of 3 members per patrol.
- Rescue Water Craft
  - 1 x based at **South Maroubra**, covering the Randwick / Waverley Beaches (Callsign **Support Ski 3**)
  - 1 x based at **North Bondi**, covering the Randwick / Waverley Beaches (Callsign **Support Ski 4**)
  - 1 x based in **Cronulla** covering the Sutherland Beaches (Callsign **Support Ski 2**).
  - **Additional RWC assets will be added this season.**
  - **RWC are now included in after-hour Callout Teams**

# State Operations Centre

## TIMES

September to April: 0700 – 1900 hrs

April to September: 0700 – 1700 hrs

## STAFFING

- DOO
- Operators
- On-duty Staff
- Media staff



# UAV (Drone) Program

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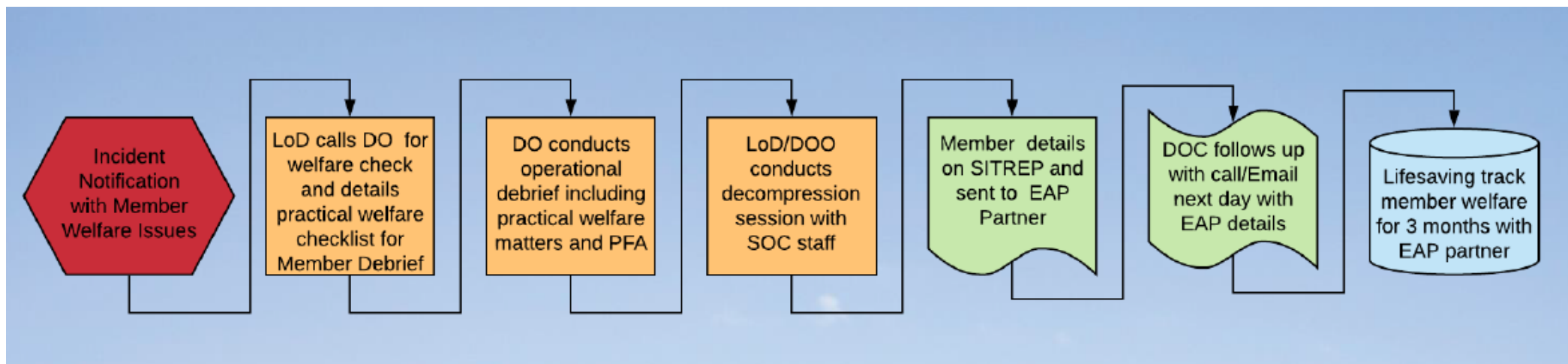
- Brittaney Banks – UAV Coordinator
- UAV's fall under Support Operations.
- Individual Clubs will not have UAV's on patrol this season.
- UAV Operations are currently in final stages of development & will be operational to assist with patrols this season.
- UAV's can be requested by Clubs by contacting the SOM.



# Member Welfare/Critical Incidents

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- Duty Officer Team will conduct a Critical Incident Debrief after all major incidents.
- Further services available and will be managed by Branch / SLSNSW / Club.





SURF LIFE SAVING  
**SYDNEY**



# Appendix

Additional Lifesaving Content



# Lifesaving – Roles of Operation Area Lifesaving Coordinators

41

- Consult to clubs at relevant club meetings and represent the LSEC at these meetings
- Represent clubs as appropriate at the LSEC meetings
- Act as a first 'escalation point' for issues arising during patrol hours
- Conduct Patrol Audits as per SLSNSW SOPS
- Make recommendations to LSEC and Clubs about best practice lifesaving
- Mentor, encourage and engage with Patrols and Patrol Captains

# Lifesaving – Operational Areas

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# Patrolling – Chain of Command

43

- Patrol Captain is in charge of beach operations
- PC's to notify Club Captain/President and Area Coordinator of any issued that need to be resolved – ie. Unable to fulfil Patrol Obligations etc.
- Escalate to Lifesaving Manager or Director of Lifesaving and Education for major issues or issues not immediately rectifiable

# Patrolling – Patrol Teams

44

- Full uniforms as per Standard Operating Procedures.
- SurfCom Sign On & Off
  - Remember, if by radio, only need:
    - Sign ON: Beach Status, IRB Status & Number of Patrolling BM Members.
    - Sign OFF: Only require rescue total for the day (no preventative actions etc.)
- Patrol logs to be kept updated, legible & signed appropriately.
- Patrol strength on the beach and proactive.
- Any variation to normal operations to be advised to Area Lifesaving Coordinator, and escalated through the Chain of Command.
- Request to move off the beach does not require Area Supervisor approval, minimum patrol strength to be maintained at all times in accordance with LSA.
- Lifesavers on beach when members of the public are in the water.
- There are 3 type of patrol, “Base”, “Foul Weather” and “Beach Closed”.

# Patrolling – Patrol Teams

45

- **Members only signed onto patrol if present on the beach.**
  - **Equipment on Beach**
    - Patrols are fully operational from the commencement to closure of rostered patrol hours i.e. Set up at 9am
    - IRB's sign on & ready to go when patrols sign on
    - IRB's are on the beach at all times, including Foul Weather Patrols
    - Rescue boards, Rescue tubes, patrol screens, first aid kit, oxy viva and defib with other resources
    - Procedures advise operational needs

# Patrolling – Beach Closures

46

- Patrol Captains should consider “closure” at any time that there is an unacceptable/unmanageable risk to the public or the lifesaving service is unable to effectively safely perform water safety tasks.
- Patrols need to inform SurfCom that you are about to close the patrolled area.
- Patrol should remain on the Beach, unless a Foul Weather Patrol as defined in the SOP's
- SOP LS9.1 EMERGENCY BEACH CLOSURE
  - Emergency Beach Closure - Procedure
  - Closure Periods
  - Reopening Procedure

# Patrolling – Patrol Members

47

- Member Proficiencies & Up Skilling
  - Skills Maintenance (Proficiencies) are to be completed by 31<sup>st</sup> Dec
  - Late proficiencies may be authorised by DOL&E in writing to Branch office, for Lifesaving only, competitors will need State DOL approval.
- Public Perception
  - Remember that all Lifesavers represent their club & the organisation when on patrol.
  - Lifesavers on patrol are to be available to PC at all times during rostered duty.
  - Mobile phone usage is to be kept to a minimum
  - Remember to maintain a professional image at all times on patrol
  - Patrol Uniforms should not be worn outside of patrol hours – including to and from the beach.

# Patrolling – Inflatable Rescue Boat

48

- No Solo Driving
  - Unless crew person falls from boat
  - Rescue to be performed by crewperson
- Life jackets have been compulsory since 1<sup>st</sup> October 2014
- Life jackets must be worn at all times, including outside of the patrol area / break zone





## Contact us

All Lifesaving and Education enquires should be directed via the Branch Office

[lifesaving@surflifesavingsydney.com.au](mailto:lifesaving@surflifesavingsydney.com.au)

Address : 16 Murra Murra Place, Little Bay NSW 2036

Email : [admin@surflifesavingsydney.com.au](mailto:admin@surflifesavingsydney.com.au)

Phone : 02 90190722

Web : [surflifesavingsydney.com.au](http://surflifesavingsydney.com.au)

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# SAVE THE DATE – Saturday 23 November

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Sydney's Airport