

# **LIFESAVING**

# PRE-SEASON MEETING 29 August 2020 Via Zoom

# Agenda

- 9.00 am Welcome & Introductions (Matt Spooner)
- 9.05am SLSNSW Lifesaving Update (Brent Manieri)
- 9.35 am Lifesaving Manager Update (Matt Spooner/Scott Muir)
- 9.45 am Support Operations Update (Jackson Towns)
- 10.00 am Meeting end Q & A session



# **Q&A SESSION - REMINDER**

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To ask a question :

Use your phone to go to <u>www.slido.com</u> and enter the event code: #slsspreseason

# Questions will be moderated by a member of the LSEC Exec throughout & will be answered at the end.





# House Keeping



- Please MUTE your microphone.
- Please do not interrupt the speakers!
- Questions only via Slido
- Questions will be answered at the designated Q&A periods.





# MATT SPOONER

# DIRECTOR OF LIFESAVING AND EDUCATION

### LSEC – Executive Team

- Director of Lifesaving and Education
- Manager Lifesaving
- Manager Education
- Manager Support Operations

Matt Spooner

Scott Muir

**Craig Howie** 

Jackson Towns



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### Who is responsible for what?

- Director Lifesaving & Education:
  - Local Govt Liaison, Liaison with SLSNSW & other stakeholders, advocacy for Sydney Branch, Escalation Point for Lifesaving, Support Operations & Education.
- Lifesaving Manager
  - Patrol Operations, Standards & Compliance. Manage team of Area Lifesaving Coordinators.
- Support Operations Manager
  - Management of Support Operations Group.
- Education Manager
  - Management of all Education Activities. Manage team of Area Education Coordinators.



# LSEC – Operational Area Coordinators Team

- Royal National Park
- Royal National Park
- Cronulla Sutherland
- Cronulla Sutherland
- Randwick
- Randwick
- Waverley
- Waverley

Lifesaving Education

Lifesaving Education

Lifesaving Education

Lifesaving Education Mark Wood Peter Pearce OAM

Rob Short Brett Furniss

Nikki Ozsdolay Alejandro Monteverde Estaba (Alex)

Rachel Feakes Paul Hotton



# LSEC – Support Operations Team

- RWC Coordinator
- ORB Coordinator
- Rescue Coordinator

Andrew McKellar

Mathew Harper

Matthew Evans

John Restuccia

George Shales

Matt Spooner

Jackson Towns





# **SLSNSW** 2020/21Pre-Season Briefing



# THE SEASON AHEAD

# **Brent Manieri Operations Manager, Public Safety**





# AGENDA

- Patrolling season with COVID
- DRSABCD during COVID
- Annual skills maintenance requirements
- Gear & Equipment inspection requirements
- SLSA Operations Application
- Gear & Equipment Lifesaving Grant
- Lifesaving Service Agreements



# PATROLLING SEASON WITH COVID

# **PATROLLING WITH COVID**



- Patrols will resume on 26 September
- Think laterally .. outpost/surveillance patrols/spread members
- Continue to monitor the SLSNSW website for the most up to date information
- PPE recommended on patrol if practicable to do so
- Minimum patrolling numbers must be maintained in accordance with Lifesaving Service Agreements (LSA's)

# **PATROLLING WITH COVID**



- Social distancing whilst on patrol
- Patrol Captains must ensure patrol logs accurately reflect members who are on patrol
- SLSNSW strongly encourages members to download the Federal Government's COVIDsafe app
- Cleaning protocols
- Patrol changeovers





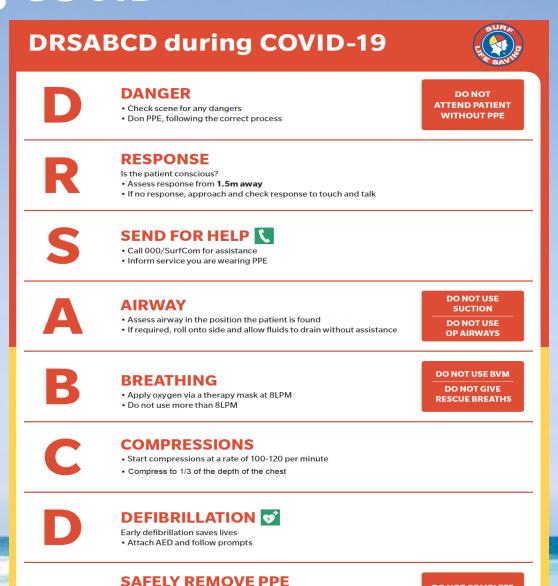
- Am I expected to police the crowd?
- What should we do if the media approach us re COVID-19 questions?
- Cross branch patrolling
- Will lifeguards take some of our responsibilities?
- What happens if I am not comfortable patrolling?

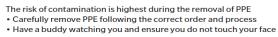


# DRSABCD during COVID

# **DRSABCD** during COVID

- Do not attend patient without PPE
- Do not use suction
- Do not use OP airways
- Do not use Bag Valve Mask (BVM)
- Do not give rescue breaths
- Do not complete reports while wearing PPE





SAFE

DO NOT COMPLETE REPORTS WHILE WEARING PPE



SURF LIFE SAVING

**NEW SOUTH WALES** 



# Skills Maintenance requirements 2020/21 season



# **SLSA Skills Maintenance Circular**



#### Surf Life Saving Australia - Circular

Title:	Skills Maintenance (Proficiency Check) Requirements for 2020/21 Season	
Document ID:	Circular 01/20-21	
Audience:	Lifesaving and Education Committees	
From:	Coastal Safety and Learning & Development	
Date:	12 <sup>th</sup> August 2020	
Subject:	Skills Maintenance for 2020/21 season	
Summary:	All active lifesavers are required to complete a skills maintenance (proficiency check) to demonstrate competency in the lifesaving award/s they hold and in which they wish to remain current. This circular outlines the skills maintenance requirements for the 2020/21 season.	

#### Introduction

The requirements in this circular detail the minimum national requirements for the SLS 2020/21 season as ratified by the Lifesaving and Education Committees. Additional requirements may be included by your relevant SLS state/territory centre.



# Gear & Inspection Requirements 2020/21 season



# **Gear & Inspection Requirements**



#### Circular 3644

Released August 2020

#### 2020/21 SLSNSW Annual Gear & Equipment Inspections Program

- Attention: Branch Presidents, Directors, CEO's and Support Staff, Surf Club Management Committees, Staff and Members
- Actioned by: CEO's and Support Staff, Surf Club Management Committees, Staff and Members, D.O.Ls
- Date: 01/08/2020
- Contact: Terry Barber, Lifesaving Operations Coordinator Phone: (02) 9471 8070 Email: tbarber@surflifesaving.com.au

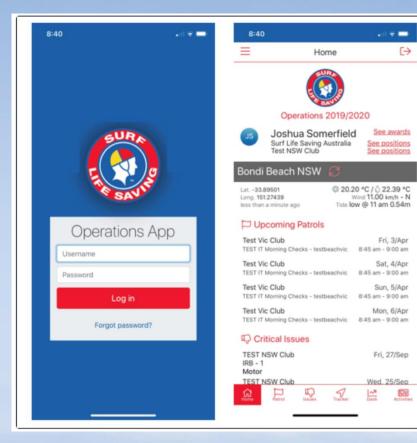
Summary	This Circular aims to outline the requirements, processes and updates of the 2020/21 SLSNSW Annual Gear & Equipment Inspections Program.
Key Strategic Goal	To facilitate an annual gear & equipment compliance program that ensures Clubs are capable of meeting minimum equipment requirements as per SOP's and Lifesaving Service Agreements in readiness for the approaching 2020/21 patrol season.
Strategic Plan	5.2.6 - Leverage technology to improve the member experience by exploring efficiencies in administrative processes and surf sport event delivery.
Action	Clubs and Branches are required to complete the SLSNSW Annual Gear & Equipment Inspection Program requirements and notify SLSNSW by 5:00pm Friday 18 <sup>th</sup> September 2020 via the SLSNSW online compliance requirements checklist facility.

#### Purpose of the Annual Gear & Equipment Inspections Program

The Annual Gear & Equipment Inspections program ensures all Surf Life Saving patrols have sufficient equipment to meet Lifesaving Service Agreement requirements. The inspections program also promotes the accurate recording of gear & equipment details in SurfGuard providing current information to support funding applications and equipment turnover programs. Furthermore, it promotes the management, maintenance and quality of all patrolling gear and equipment, creating a safer working environment for members and enhanced rescue capabilities.



# **Operations Application**



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# Lifesaving Service Agreements





Club Name: Salt	Branch: FNC					
Patrol Times: 2020/2021						
Date	Saturdays	Sundays + Public Holidays				
26/9/2020 to 13/12/2020	9am to 3pm	9am to 3pm				
19/12/2020 to 31/1/2021	9am to 5pm	9am to 5pm				

SURF LIFE SAVING

Patrol Times: 2021/2022					
Date	Saturdays	Sundays + Public Holidays			
18/9/2021 to 12/12/2021	9am to 3pm	9am to 3pm			
18/12/2021 to 30/1/2022	9am to 5pm	9am to 5pm			
5/2/2022 to 25/4/2022	9am to 3pm	9am to 3pm			

#### Minimum requirements for patrols

- Approved and inspected equipment as outlined in the Standard Operating Procedures
- 3 x Volunteer Bronze Medallion qualified patrol members, including;
  - o
     1 x proficient ARTC award holder
     o
     1 x proficient IRB Driver

     o
     1 x Beach Management award holder
     o
     1 x proficient IRB Crew

#### Exemptions





Elfesaving Service Agreement





# **Questions** ??

# USE <u>www.slido.com</u> – #slsspreseason



## Lifesaving Manager Update – Scott Muir

- New to role this season. Taking over from Jackson Towns who did a great job last season. Looking forward to working with an experiened team with great leadership.
- We welcome back Rob Short & Mark Wood as Area Coordinators for Sutherland & the RNP respectively, and introduce Nikki Oszdolay (Randwick) & Rachel Feakes (Waverley).
   Please get to know them and invite them to relevant club and area meetings to represent the branch. We would request that you treat the LSCs as your first point of contact with the branch.
- Looking forward to working with all Club Captains in what will be a challenging year. If your LSC is unavailable, please contact myself (mobile, sms, Whatsapp, email). The on-call Duty Officer / Rescue Coordinator can also be contacted for issues during patrol hours.



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### **Gear Inspection**



- Reminder to clubs to have gear entered into Surfguard by 1 September 2020 – prior to GI inspection date – as communicated to Clubs by Branch Office
- Any reinspection's are to be organised with your relevant lifesaving area coordinator, within 14 Days of Gear Inspection
- After GI is completed clubs must ensure Surfguard is finalised by 17/9/20 as per SLSNSW Compliancy Requirements Circular 3642







### LSA Update



• Matt Spooner to address meeting





# Patrol Ops App

- Patrol Ops App expected to be used for this season. Compliance is appreciated (excluding National Parks).
- Clubs can nominate 'Patrol Operations Captains' in Surfguard patrol lists to enter data on behalf of the PC (see video).
- Members login using their 'Members Portal Details' once they have downloaded the "Patrol Operations" app from their respective Appstore.
- Assists in data collection (to be used in future LSA's etc) and streamlines administrative tasks (manually entering patrol logs).
- Any feedback to be provided to SLSA via their IT Online Tickets.



# Sign on Procedures



- If signing on with app, SurfCom will contact for radio check ONLY. If signing off with app, SurfCom will NOT contact you.
- If NOT signing on using app North to South. Have ready:
- Number of Patrolling Bronze Members ONLY (Do not include SRC)
- IRB Status (Operational/Not operational). If Not Operational Why and when can it be expected to be back online?
- Beach Status (Open/Closed). If closed why?
- Patrols are to be operational at start of patrol. Commence set-up 15 minutes earlier if required (recommended).



### Remember



- IF THE APP STOPS WORKING PLEASE REVERT TO RADIO AND PAPER LOGS!
- Notify SurfCom ONLY.
- Log a ticket with SLSA IT on their website.



 Radio Alert Tone - Should this tone be heard by any member, the following message will be an emergency tasking or a memo for all patrols



# Lifesaving – Operational Areas



- As per Lifesaving Agreement, Clubs have a Primary Response (Patrol Area) and an Secondary Patrolling Area (for tasking by SurfCom or SLS Sydney Rescue Coordinators)
- Club Captains should ensure that patrols are aware of their response areas
- Patrols should not respond out of area unless tasked by SurfCom
- Patrols should wait until tasked by SurfCom or a Duty Officer before responding to an incident



# Key Focus Areas Season 20/21

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- Focus on prevention over rescues. Proactivity V Reactivity.
- Focus on upskilling patrol teams.
- Focus on member welfare and support services available to patrolling members.
- Focus on ensuring strict COVID Social Distancing Procedures are maintained.





## Patrol Audits/ Lifesaving Improvement Program

- All Clubs will be inspected every month by branch from October to April
- Patrol Audits aim to identify any opportunities for improvement within a patrol/club
- Patrol Audit forms can be used by a patrol on a daily basis to self assess their patrol (available on SLSNSW website)
- Total Points 300 scenario not applicable
- During an Audit the LSC will be practising & observing strict COVID Social Distancing procedures



#### **Garie SLSC Assistance**

- Thank you Clubs for your support for Patrol assistance for season 20/21
- Roster has been distributed to Clubs
- Patrol Handbook has been distributed to Clubs Captains







#### **Questions**?



#### lifesavingmanager@surflifesavingsydney.com.au











# SURF LIFE SAVING SYDDNEY

SUPPORT OPERATIONS GROUP UPDATE

#### Components of the SOG - "Beyond the Flags"

Sydney Branch SERS (Surf Emergency Response System)

**Duty Officers** 

**Rescue Water Craft** 

**Offshore Rescue Boats** 

**UAV Technology** 

**Peer Support** 





#### SERS - Surf Rescue Emergency Response System



#### Emergency Response System for Surf Life Saving across the state.

- 13SURF
- On Call 24/7 **Rescue Coordinator** who is responsible for tasking SLS Sydney Assets.
- May include:
  - Duty Officers
  - Offshore Rescue Boat
  - RWC's/ Jetski's
  - UAV
  - Club Callout Teams





### **Support Operations – Rescue Coordinators**

Sydney Branch currently has FIVE Rescue Coordinators who work on a rotating roster 24/7, 7 days a week, 365 days a year.

#### **CALL SIGNS**

SYD 10 – Rostered Rescue Coordinator SYD 11, SYD 12, SYD 13, SYD 14, SYD 15

#### RESPONSIBILITIES

- Act as the Commander for all Surf Life Saving assets at any emergency incident.
- Manage all SLSS requests from the 13SURF Emergency Response System, SurfCom and external agencies.
- Conduct Critical Incident Debriefs for all SLSS assets involved in any emergency incident or serious injuries.
- Manage media at a major incident.



#### **Rescue Coordinator Team**



# SYD 11SYD 12SYD 13SYD 14SYD 15Jackson TownsMatt SpoonerGeorge ShalesMatthew EvansJohn Restuccia











### Support Operations – Duty Officers

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Sydney Branch currently has Duty Officers spread across the Branch and operating out of Eastern Suburbs and Sutherland / Royal National Park area. Reference Branch Circular 09 <u>http://surflifesavingsydney.com.au/wp-content/uploads/2020/06/Circular-09-SLSS-Duty-Officers-and-Call-Signs-Season-2020-21.pdf</u>

#### **CALL SIGNS**

#### Duty Officers (Eastern Beaches) – Sydney 31 to Sydney 38 Duty Officers (Suth/RNP) – Sydney 21 to Sydney 28

#### **ROLES & RESPONSIBILITIES**

- Act as the Incident Commander for all Surf Life Saving assets at emergency incidents, providing updates and SITREPS to the rostered SLSS Rescue Coordinator.
- Disseminate critical information to the rostered SLSS Rescue Coordinator, SurfCom or external agencies ensuring the effective deployment of lifesaving resources to an incident.
- Provide recommendations to SLS assets and external agencies during emergency incidents to achieve the best possible outcome.
- Attend all major incidents as requested by the SLSS Rescue Coordinator.
   Monitor Work Health and Safety of all SLSS personal whilst undertaking activities.
- Immediately escalate any major incidents or serious injuries to the rostered SLSS Rescue Coordinator.
- When requested by a SLSS Rescue Coordinator arrange for suitable de-briefings or conduct Critical Incident Debriefs for all SLSS assets involved in any emergency incident or serious injury.



	Eastern Beaches 30	Rostered Eastern Beaches I	
Easter Beaches Duty Officers	SYDNEY 31	Gerald	Stephenson
	SYDNEY 32	Simon	Torsellini
	SYDNEY 33	Brittaney	Banks
	SYDNEY 34	lljko	Miocevic
	SYDNEY 35		
	SYDNEY 36	Damien	Woods
	SYDNEY 37 *	Mathew	Harper
	SYDNEY 38 *	James	McLennan
Sutherland Duty Officers	Sutherland 20	Rostered Sutherland Duty O	
	SYDNEY 21	Kane	Hughes
	SYDNEY 22	James	Caterson
	SYDNEY 23	Darren	Galea
	SYDNEY 24	Michael	Bonnici
	SYDNEY 25	Lachlan	Towns
	SYDNEY 26	Joel	Wiseman
	SYDNEY 27 *	Charlie	Hort
	SYDNEY 28 *	Michael	Byrne
	* Trainee		





### Working with Duty Officers



- A Duty Officer will be dispatched to:
  - Out of Hours Callouts if required by the Rescue Coordinator,
  - Major Incidents during Patrol Hours including:
    - Drowning/Near Drowning,
    - Missing Persons,
    - Major First Aid
    - Incidents involving other Emergency Services (Police)
    - Any incident involving an Aircraft,
    - · Any other Incident at the direction of the Rescue Coordinator



### Working with Duty Officers



- What will a Duty Officer do when they arrive at my beach?
  - Introduce themselves to the Patrol Captain / other stakeholders,
  - Obtain a SITREP from the PC, and pass this information on to the RCO/SurfCom
  - Work with the Patrol to manage the incident,
  - Liaise with Emergency Services,
  - Assist with Incident Management, Media, Debriefing etc.
  - Duty Officers can be requested by a Patrol for assistance at any time if required.



#### Media – Major Lifesaving Incidents

Only the Support Operations Manager, Rescue Coordinator's or SLSS President can make statements regarding a major Lifesaving Incident within Sydney Branch.

- SLNSW Media Manager
  - Deaths / Drowning's , member Injuries / accidents issues / state / national safety and funding issues
- Branch President/ Support Operations Manager
  - Branch issues / Stats / programs / Initiatives
  - Major Rescues / Incidents
  - Local Council Issues / SLS Issues
- Club Captains
  - Club Stats / Safety Issues / events / programs
- Patrol Captains
  - Beach Conditions / Activity / General Information



#### Call Out Teams – Rescue Ready



- Activated by SLSS Support Operations Manager / Rescue Coordinator
- Taskings include:
  - Land searches
  - In water searches
  - Relief teams for patrols after a major incident
- Ensure each club has there callout team updated on Surfguard
- Rescue equipment should be "Rescue Ready" and accessible (Boards, Tube, IRB, First Aid etc.)
- Minimum 6 Members entered into Surf Guard (as per SLSNSW Circular 3642 Annual Compliancy requirements)



### Support Operations – Rescue Ready

- Surf Rescue 30:
  - On call 24 hours a day / 7 days a week / 365 days a year
  - Primary area of responsibility is from Botany Bay to Sydney Harbour
  - minimum of 3 members per patrol.
- Rescue Water Craft
  - 1 x based at Maroubra, covering the Randwick / Waverley Beaches (Callsign Support Ski 3)
  - 1 x based at North Bondi, covering the Randwick / Waverley Beaches (Callsign Support Ski 4)
  - 2 x based in **Cronulla** covering the Sutherland Beaches (Callsign **Support Ski 1 & 2**).
  - 1 x based at Burraneer Base as a Spare RWC (Callsign Support Ski 5)
  - RWC are now included in after-hour Callout Teams



## **State Operations Centre**



#### **TIMES**

September to April:0700 - 1900 hrsApril to September:0700 - 1700 hrs

#### **STAFFING**

- DOO
- Operators
- On-duty Staff
- Media staff



#### UAV (Drone) Program



- Brittaney Banks UAV Coordinator
- UAV's fall under Support Operations.
- Individual Clubs will not have UAV's on patrol this season.
- Volunteer UAV Operations will be run in conjunction with paid DPI flights across the branch – see next slide.
- UAV's can be requested by Clubs by contacting the SOM.





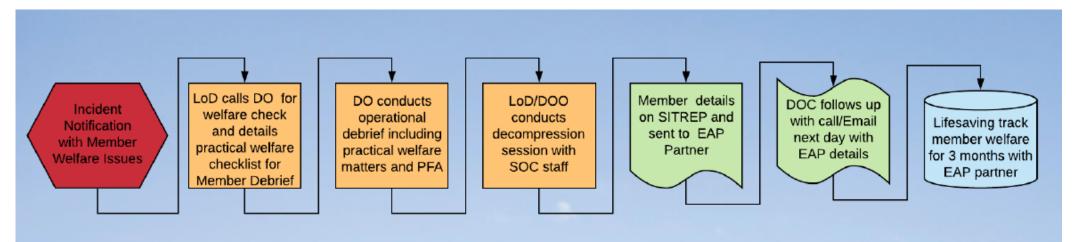
#### **DPI Drones**

Location	LGA	Dates of Service	Days of Service
Tamarama Beach	Waverley Council	Spring 26/09/20 – 11/10/20 Summer 19/12/20 – 27/01/21 Autumn 02/04/21 – 25/04/21	7 Days 7 Days 7 Days
Location	LGA	Dates of Service	Days of Service
Wanda Beach	Sutherland Shire Council	Spring 26/09/20 – 11/10/20 Summer 19/12/20 – 27/01/21 Autumn 02/04/21 – 25/04/21	7 Days 7 Days 7 Days
Location	LGA	Dates of Service	Days of Service
Maroubra Beach	Randwick Council	Spring 26/09/20 – 11/10/20 Summer 19/12/20 – 27/01/21 Autumn 02/04/21 – 25/04/21	7 Days 7 Days 7 Days



#### Member Welfare/Critical Incidents

- Duty Officer Team will conduct a Critical Incident Debrief after all major incidents.
- Further services available and will be managed by Branch / SLSNSW / Club.









DOL, Lifesaving Manager & Public Safety Manager



#### Lifesaving – Roles of Operation Area Lifesaving Coordinators

- Consult to clubs at relevant club meetings and represent the LSEC at these meetings
- Represent clubs as appropriate at the LSEC meetings
- Act as a first 'escalation point' for issues arising during patrol hours
- Conduct Patrol Audits as per SLSNSW SOPS
- Make recommendations to LSEC and Clubs about best practice lifesaving
- Mentor, encourage and engage with Patrols and Patrol Captains



#### Lifesaving – Operational Areas

- As per Lifesaving Agreement, Clubs have a Primary Response (Patrol Area) and an Emergency Operations Area (for tasking by SurfCom or SLS Sydney Rescue Coordinators)
- Club Captains should ensure that patrols are aware of their response areas
- Patrols should not respond out of area unless tasked by SurfCom
- Patrols should wait until tasked by SurfCom or a Duty Officer before responding to an incident



### Patrolling – Chain of Command



- Patrol Captain is in charge of beach operations
- PC's to notify Club Captain/President and Area Coordinator of any issued that need to be resolved – ie. Unable to fulfil Patrol Obligations etc.
- Escalate to Lifesaving Manager or Director of Lifesaving and Education for major issues or issues not immediately rectifiable



### Patrolling – Patrol Teams

- Full uniforms as per Standard Operating Procedures.
- SurfCom Sign On & Off
  - Remember, if by radio, only need:
    - Sign ON: Beach Status, IRB Status & Number of Patrolling BM Members.
    - Sign OFF: Only require rescue total for the day (no preventative actions etc.)
- Patrol logs to be kept updated, legible & signed appropriately.
- Patrol strength on the beach and proactive.
- Any variation to normal operations to be advised to Area Lifesaving Coordinator, and escalated through the Chain of Command.
- Request to move off the beach does not require Area Supervisor approval, minimum patrol strength to be maintained at all times in accordance with LSA.
- Lifesavers on beach when members of the public are in the water.
- There are 3 type of patrol, "Base", "Foul Weather" and "Beach Closed".



### Patrolling – Patrol Teams



- Members only signed onto patrol if present on the beach.
  - Equipment on Beach
    - Patrols are fully operational from the commencement to closure of rostered patrol hours i.e. Set up at 9am
    - IRB's sign on & ready to go when patrols sign on
    - IRB's are on the beach at all times, including Foul Weather Patrols
    - Rescue boards, Rescue tubes, patrol screens, first aid kit, oxy viva and defib with other resources
    - Procedures advise operational needs



### Patrolling – Beach Closures

- Patrol Captains should consider "closure" at any time that there is an unacceptable/ unmanageable risk to the public or the lifesaving service is unable to effectively safely perform water safety tasks.
- Patrols need to inform SurfCom that you are about to close the patrolled area.
- Patrol should remain on the Beach, unless a Foul Weather Patrol as defined in the SOP's
- SOP LS9.1 EMERGENCY BEACH CLOSURE
  - Emergency Beach Closure Procedure
  - Closure Periods
  - Reopening Procedure



### Patrolling – Patrol Members

- Member Proficiencies & Up Skilling
  - Skills Maintenance (Proficiencies) are to be completed by 31<sup>st</sup> Dec
  - Late proficiencies may be authorised by DOL&E in writing to Branch office, for Lifesaving only, competitors will need State DOL approval.
- Public Perception
  - Remember that all Lifesavers represent their club & the organisation when on patrol.
  - Lifesavers on patrol are to be available to PC at all times during rostered duty.
  - Mobile phone usage is to be kept to a minimum
  - Remember to maintain a professional image at all times on patrol
  - Patrol Uniforms should not be worn outside of patrol hours including to and from the beach.



#### Patrolling – Inflatable Rescue Boat

- No Solo Driving
  - Unless crew person falls from boat
  - Rescue to be performed by crewperson
- Life jackets have been compulsory since 1st October 2014
- Life jackets must be worn at all times, including outside of the patrol area / break zone





#### **Contact us**

All Lifesaving and Education enquires should be directed via the Branch Office lifesaving@surflifesavingsydney.com.au Address : 16 Murra Murra Place, Little Bay NSW 2036 Email : <u>admin@surflifesavingsydney.com.au</u> Phone : 02 90190722 Web : surflifesavingsydney.com.au



