



**Surf Life Saving Sydney Branch
Pre Season
Lifesaving & Education Meeting**

August 27th 2016

Welcome

Agenda

- 8.30 am Sign on - registration
- 8.45 am Welcome (Simon/Matt/Marissa) (Apology: Joel)
- 8.50 am Committee Changes (LSEC Executive)
- 9.00 am Statistics/Definitions (Matthew Evans)
- 9.15 am Shark SOP/Trauma Kits (Simon Torsellini)
- 9.35 am Gear Inspection (Matthew Evans)
- 9.45 am MRP/SLSS New Features (Matthew Evans/Simon Torsellini)
- 10.00 am Little Ripper Presentation

- 10.30 am Morning Tea
-
- 10.45 am Support Operations (Matthew Evans – Rescue Coordinator)
- 11.15 am Media (Matthew Evans/Simon Torsellini)
- 11.30 am Lifesaving (Matthew Evans)
- 12.45 pm Education (Marissa Saunders) (Steve Allan/Louise Cooke SLSNSW)
- Mandatory Pre Season Presentation

- 1.15 pm Close / Lunch

Lifesaving and Education Committee

Lifesaving and Education Committee Executive

Director Of Lifesaving and Education

Simon Torsellini

Lifesaving Manager

Matthew Evans

Education Manager

Marissa Saunders

Support Operations Manager

Joel Wiseman

Lifesaving and Education Committee

Operational Area Lifesaving Coordinators

Royal National Park

Mark Wood

Cronulla Sutherland

Michael Byrne (Assist : Graham Hill)

Randwick

Matt Spooner

Waverley

Peter Quartly

Lifesaving and Education Committee

Operational Area Education Coordinators

Royal National Park

Peter Pearce (TBC)

Cronulla Sutherland

Stephen Urquhart

Randwick

Beck Mister

Waverley

Paul Hotton

Lifesaving and Education Committee

RWC Coordinator

Jackson Towns

ORB Coordinator

James Caterson

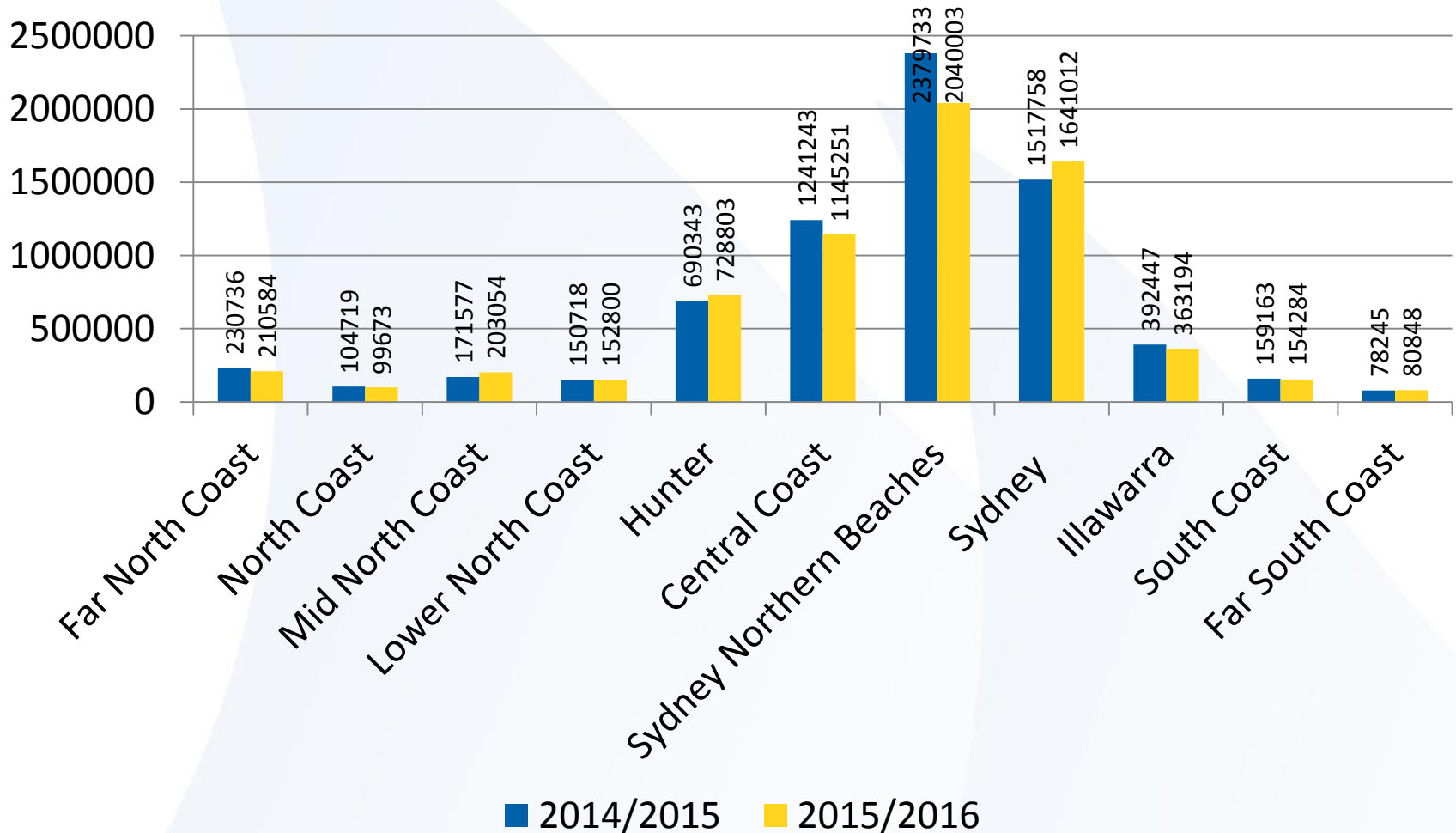
RCO Coordinator

George Shales

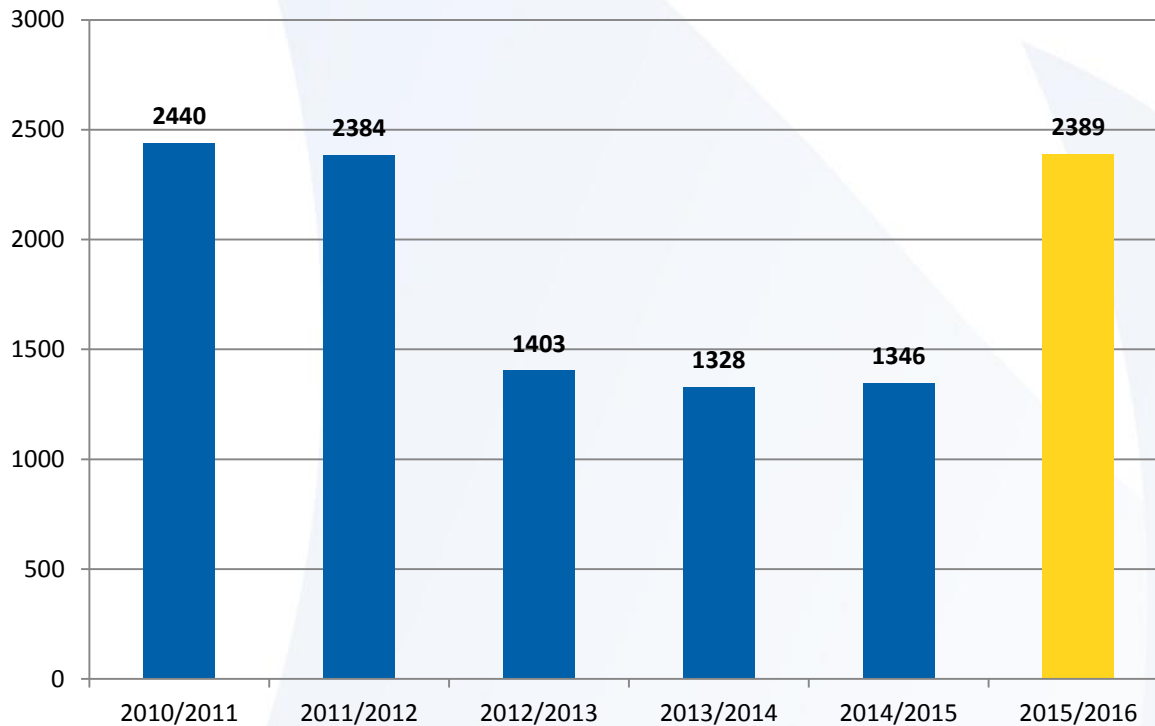
RCO Coordinator

Joel Wiseman

Sydney Branch Statistics 2015/16 - Attendance

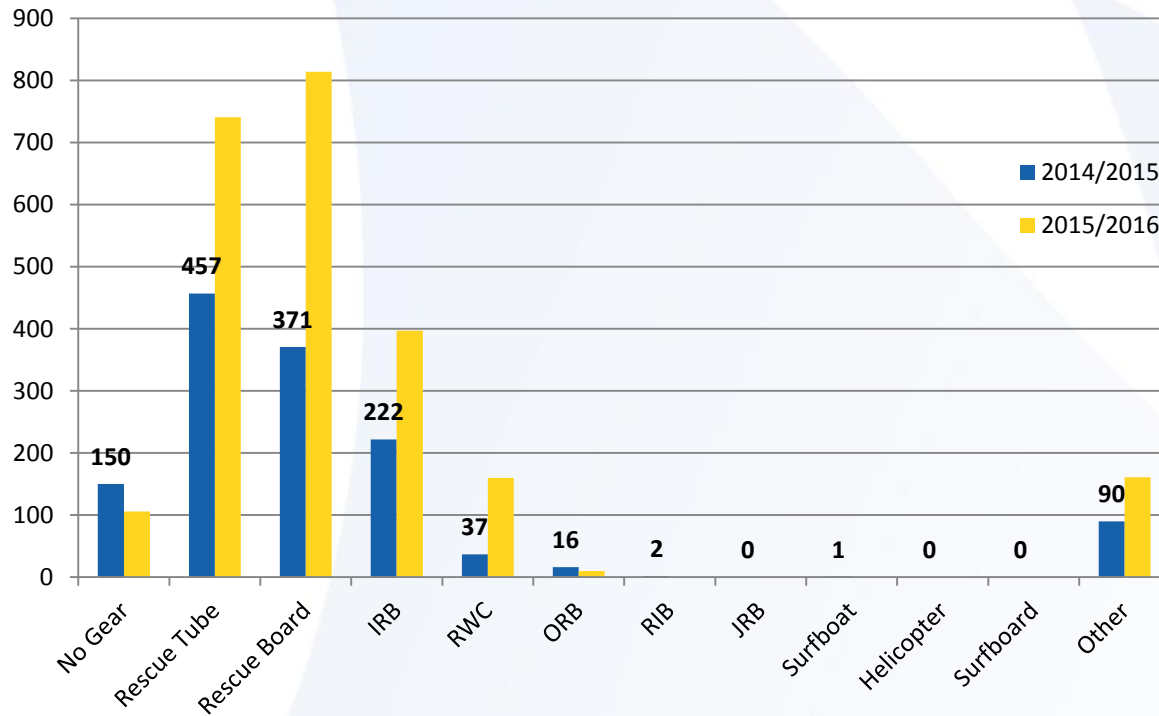


Sydney Branch Statistics 2015/16 - Rescues



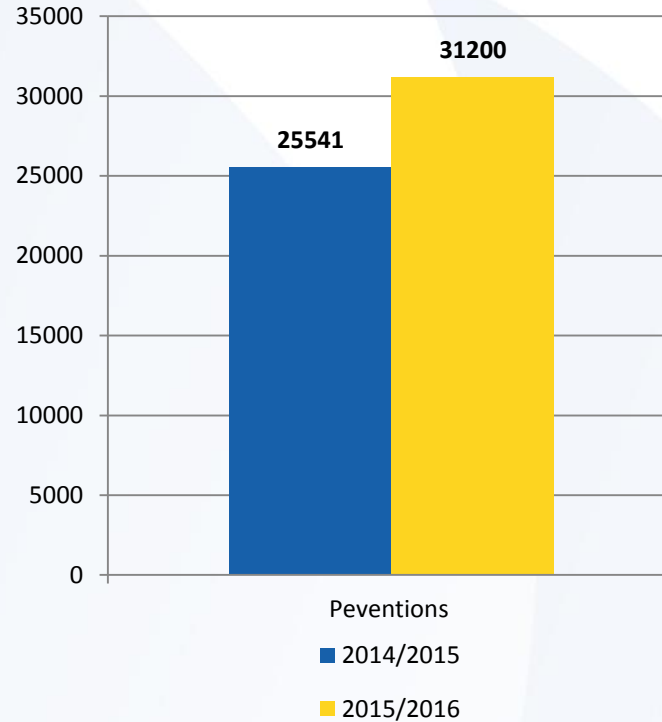
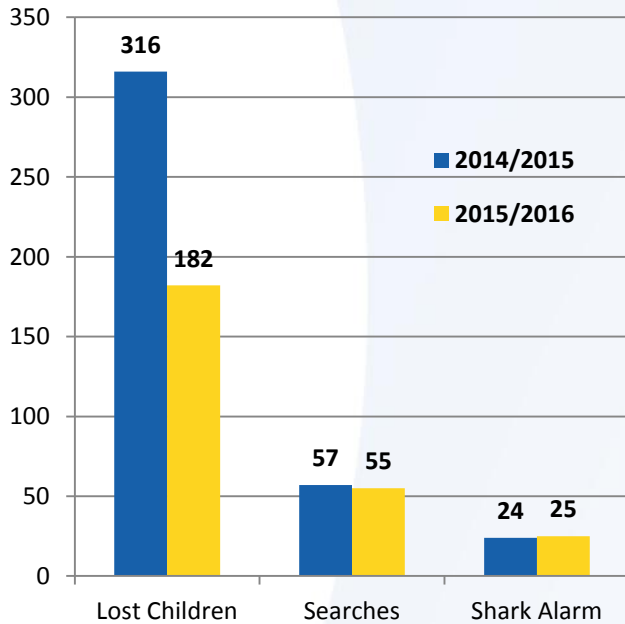
	2015/2016	2014/15
Far North Coast	181	128
North Coast	97	167
Mid North Coast	75	99
Lower North Coast	36	54
Hunter	270	398
Central Coast	1197	1780
Syd. Northern Beaches	1610	1312
Sydney	2389	1346
Illawarra	468	377
South Coast	189	142
Far South Coast	157	73

Sydney Branch Statistics 2015/16 - Rescues



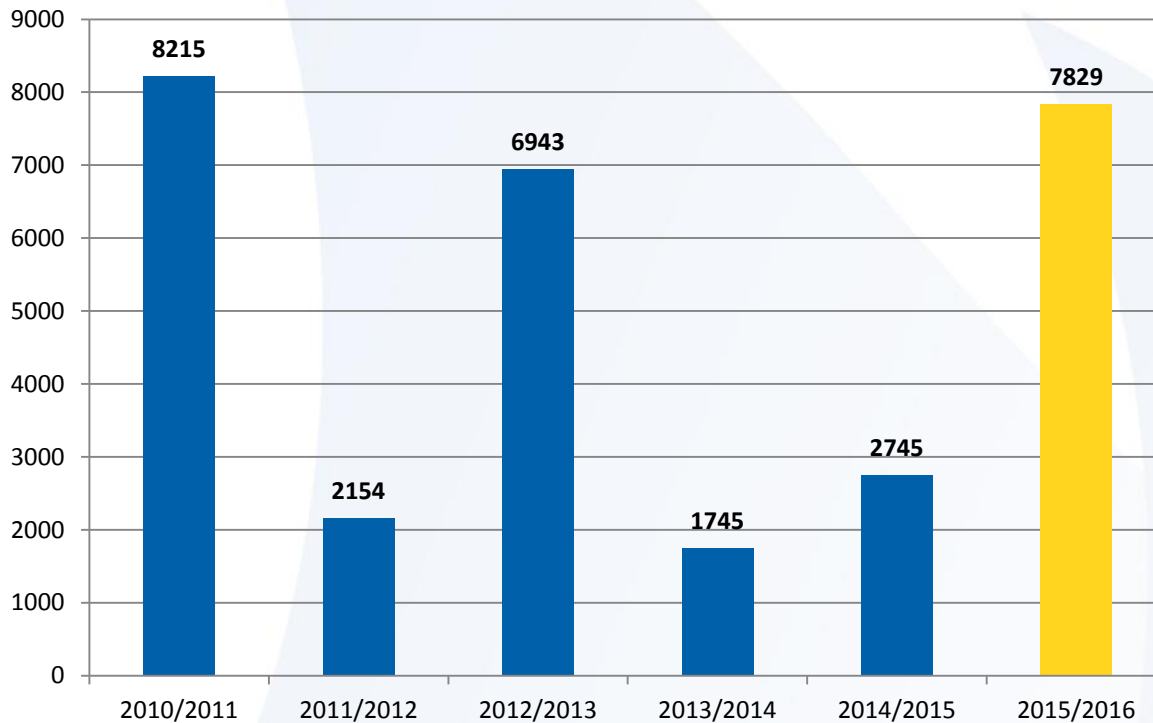
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Sydney Branch Statistics - Preventative Actions



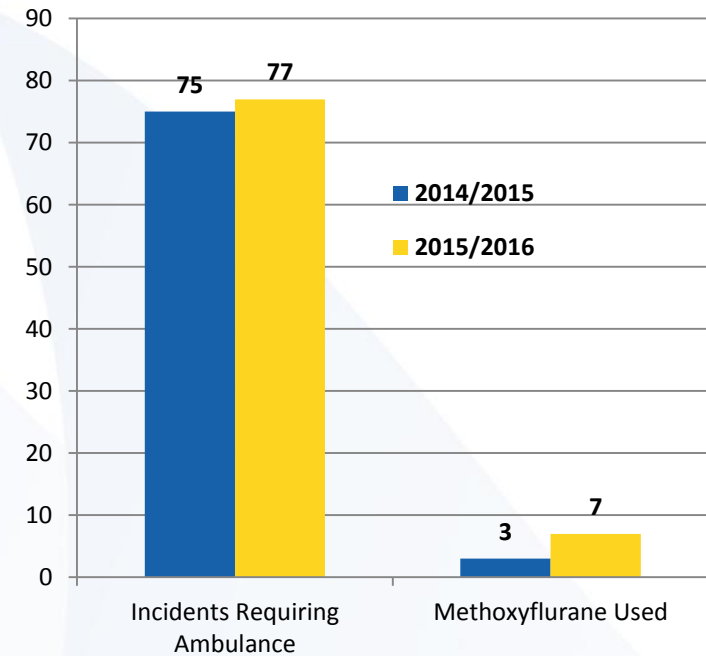
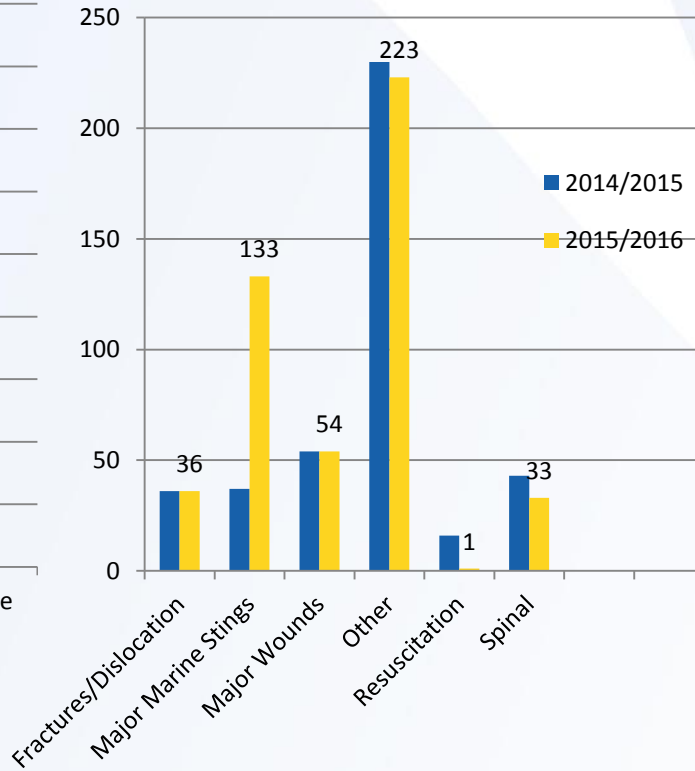
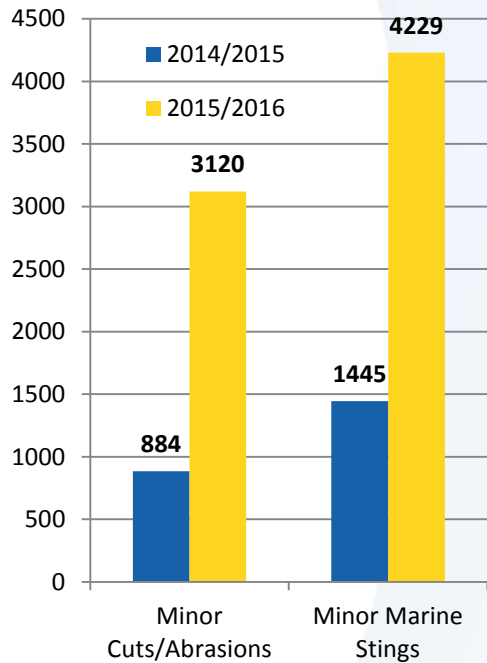
	2015/16	2014/15
Far North Coast	10205	6105
North Coast	1725	1561
Mid North Coast	5308	7757
Lower North Coast	1962	1953
Hunter	28015	19324
Central Coast	22105	29664
Syd. Northern Beaches	43729	35193
Sydney	31200	25541
Illawarra	9741	7170
South Coast	2293	3002
Far South Coast	1137	1101

Sydney Branch Statistics – First Aids



	2015/2016	2014/15
Far North Coast	323	798
North Coast	62	96
Mid North Coast	187	300
Lower North Coast	172	366
Hunter	1385	606
Central Coast	2853	1205
Syd. Northern Beaches	2942	2282
Sydney	7829	2745
Illawarra	714	254
South Coast	360	422
Far South Coast	100	106

Sydney Branch Statistics – First Aids

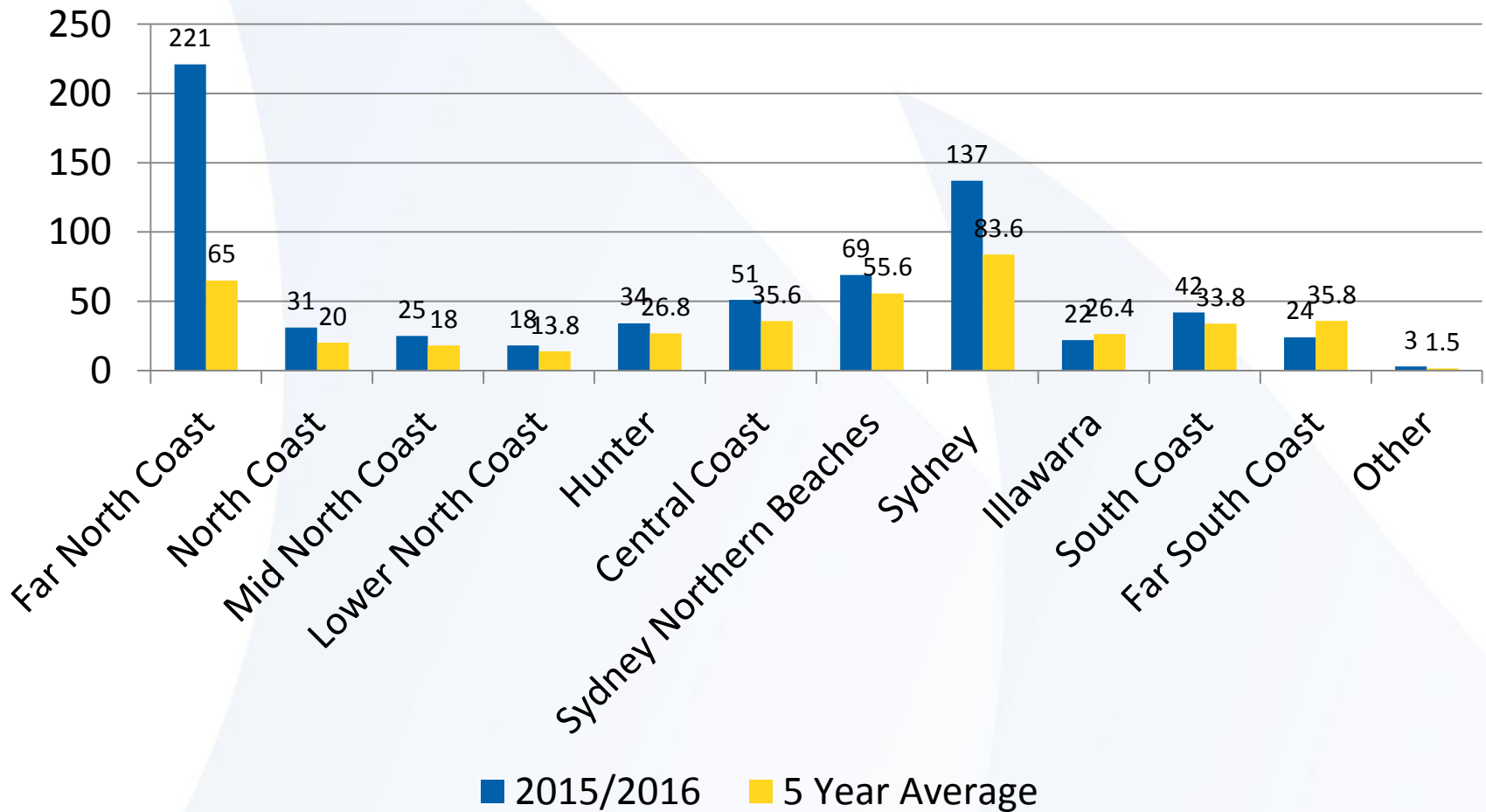


Sydney Branch Statistics – Patrol Hours

Average Hours

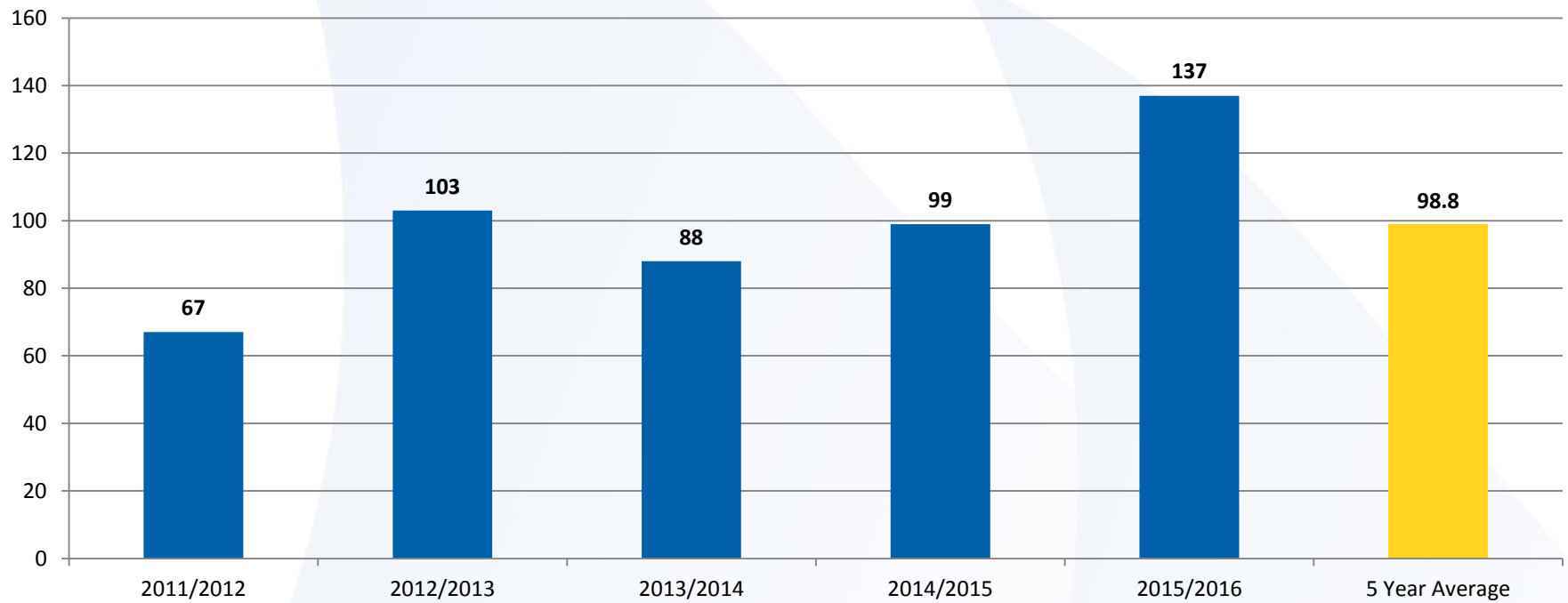
Club	Active Membership	Patrol Hours Completed	Average Hours Per Members (Actual)
North Bondi	675	21683.00	32.12 hrs
Bondi	461	14461.00	31.36 hrs
Tamarama	121	4521.25	37.36 hrs
Bronte	469	12634.00	26.93 hrs
Clovelly	305	8619.25	28.25 hrs
Coogee	705	20839.50	29.55 hrs
Maroubra	218	10310.25	47.29 hrs
South Maroubra	208	6800.50	32.69 hrs
Wanda	219	9947.75	45.42 hrs
Elouera	347	10431.50	30.06 hrs
North Cronulla	274	11501.75	41.97 hrs
Cronulla	333	10018.25	30.08 hrs
Garie	46	2754.50	59.88 hrs
Era	71	2267.00	31.92 hrs
Burning Palms	35	1381.50	39.47 hrs
Branch Average	299.13	9878.06	36.29 hrs

Sydney Branch Statistics – 13SURF



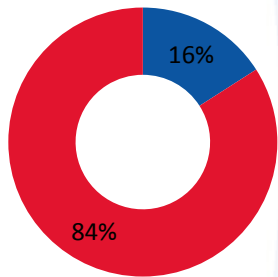
Sydney Branch Statistics – 13SURF

13SURF Incidents - 5 Year Comparison



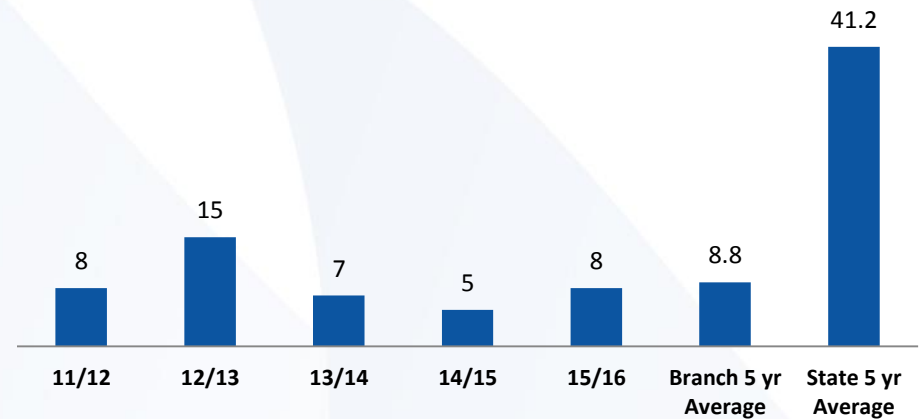
Sydney Branch Statistics – Coastal Drowning's

13SURF Incident Response 138 Season 15/16



- Clubs Responded (within club patrol area)
- Support Operation Responded (Duty Officers, SR30, RWC's)

Coastal Drowning Incidents - 5 Year Comparison



Rescue Definition



A “rescue” is an instance where a person requires assistance to return to shore (or a place of safety) and whom without assistance would have suffered distress or injury, or drowned.

- Rescues can be performed by using No Gear, Rescue Tubes, Rescue Boards, IRB, RWC, ORB, RIB, JRB, Surfboat, Helicopter, Surfboard ,Other

Preventative Action Definition

A 'preventative action' is where a lifesaver or lifeguard identifies a potentially dangerous situation and takes precautionary action to prevent the situation from developing into or contributing to a real emergency. Below are some examples of Preventative actions, but should not be limited to the below list:

- Blow whistles or using a Mega Phones to move swimmers back into the Flags area.
- Shifting boards and ski riders out of the flagged area
- Shifting the flagged area during the day due to a change in surf conditions
- Preventing swimmers from entering a rip or hole
- Removing broken glass from the beach
- Checking on a swimmer who may appear to be in difficulty
- Clearing the beach of swimmers because of a suspected shark sighting



First Aid Definition

A 'first aid' is any incident where a victim is administered some form of first aid treatment. This can be Immediate or emergency assistance given on the spot to people suffering from illness or injury.

- Minor Cuts / Abrasions
- Minor Marine Stings
- Fractures / Dislocations
- Major Marine Stings
- Major Wounds
- Resuscitation
- Spinal
- Incidents Requiring Ambulance
- Pain relief



Shark Sightings / Protocol

- **Determine if the Area is to be closed.**
 - Consider validity of the sighting.
 - Size / Type / proximity to Swimmers
- **Activate the Emergency Evacuation Alarm**
- **Inform the Public**
 - Patrolled Area Being Closed.
 - Reason for Closure.
 - Flags being Lowered.
 - Erect Signage- Swimming not advised
- **Monitor all Area's from an elevated position / Contact surf com**
- **Launch IRB and maintain Water Surveillance.**
- **Reopen patrolled area 30 mins after shark last sighted.**
- **Further information see**
 - Lifesaving Operations Procedures Guide.
 - LS9.6 Shark Incidents

All media queries, releases and statements relating to shark attacks must be referred to the Media Manager or the delegated spokesperson (i.e SLNSW Lifesaving Manager).

Shark SOP/Trauma Kits

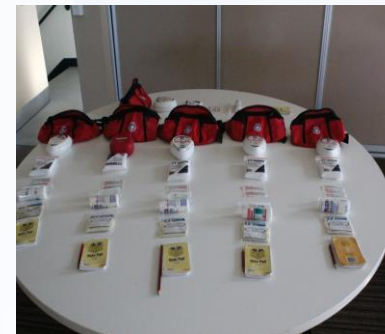
Trauma Kit Equipment List

Quantity	Item	Notes
1	Arterial (CAT) tourniquet	Also known as a CAT (Combat Application Tourniquet). For single use and can be self-applied. NOT an elastic “venous tourniquet”.
1	“Israeli” (Emergency) bandage	
2	Thermal (“Space”) blankets	To minimise the danger of hypothermia.
2	Universal dressing (Large 20cm x 90cm)	Kept together in a single pouch
4	Universal dressing (10cm x 10cm)	
2	Non-adherent dressings (7.5cm x 20cm)	
2	Triangular bandages	
2	Resealable sandwich bags (22cm x 25cm)	For amputated extremities (eg. Fingers, toes)
14	Saline bottles (15ml)	
3 pairs	Disposable gloves	
2 pairs	Disposable glasses	
1	Towel (small)	
1	Trauma shears	
1	Texta/Sharpie marker	For writing the time of tourniquet application on tourniquet
1	Ice pack	



Gear Inspection

- **Gear Inspection Dates**
 - North Bondi to South Maroubra , 3RD September 2016
 - Wanda to RNP, 4th September 2016
- **Club Gear Stewards meeting - COMPLETE**
- **Gear Inspection Guidelines Document** (available on web site)
- **Equipment Evaluation**
 - Clubs to complete equipment evaluation in SurfGuard
 - All equipment to be entered into SurfGuard by Wednesday 31st August



Gear Inspection

- **Shark / Emergency Evacuation Alarms will be tested**
- **Re-Inspections**
 - To be completed within 14 days of Inspection
- **Challenge of Assessed equipment by Inspection Panel members and Club**
 - Decision will be final by Director of Lifesaving / Lifesaving Manager.



Important Notes for Clubs:
All equipment that is inspected MUST be entered in to Surfguard, this includes all Junior activities rescue equipment (Tubes, Boards and other) as well.

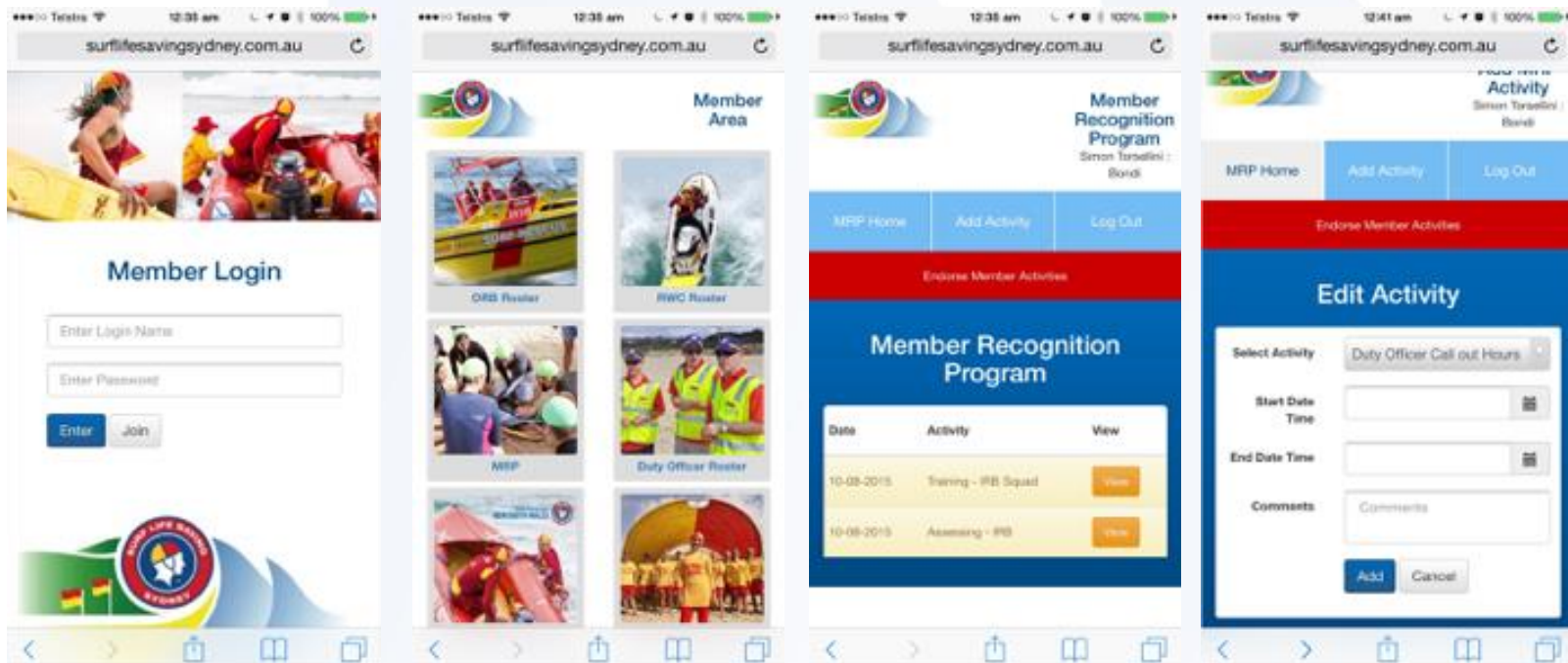
SurfCom / Patrol Ops

- Sydney Branch introducing SLSA Patrol Ops to Sign On / Off / Update
- Radio Sign on's will start at 15 mins after patrol start

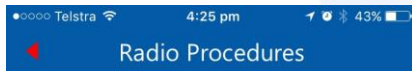


Member Recognition Program (MRP)

- Recognition for members out side of patrols
- Clubs will receive a Report at the end of the Season
- Hours need to be endorsed.
- System Setup for Trainers, Facilitators, Carnival officials, Admin, Duty Officer call out hours.



SLSS APP



SIGNING ON / OFF WITH SURFCOM

SIGN-ON

SurfCom Contacts Clubs Services (North to South)

- Beach Status (closed + reason for beach closure)
- Number of Bronze members
- IRB Status (Operational/Non Operational)

CHANGE OVER

Clubs Contact SurfCom

- Beach Status (closed + reason for beach closure)
- Number of Bronze members
- IRB Status (Operational/Non Operational)

SIGN-OFF

SurfCom Contacts Clubs Services (North to South)

- Extension of Patrol Hours: Notify SurfCom 15 minutes prior to scheduled finish time and advised finish time
- Number of Rescues (total for whole day)



RADIO CHANNELS

Channel 1

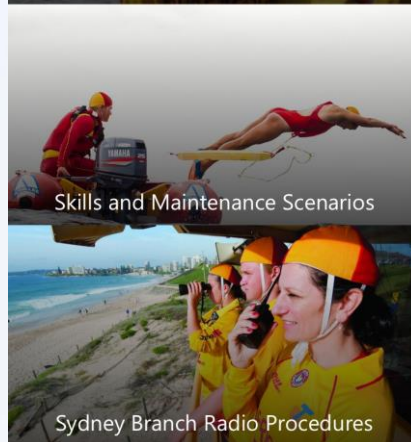
- Emergency Working Channel (line of sight only)
Used during major incidents where Duty Officers, RWCs, Helicopters are involved.

Channel 2

- Patrol Channel (line of sight only)
Used for everyday internal patrol communications (e.g. IRB, roving patrol, ATV)

Channel 3

- Primary Repeater Channel
Used for all communications with SurfCom and other SLS assets/clubs

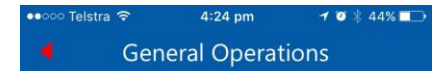


Skills and Maintenance Scenarios

Many Patrol Captains on Patrol consider ongoing maintenance of skills as one of their responsibilities. Performing scenarios is one of the best ways for their patrol to maintain their skill level.

SLSA has developed a series of scenarios that a Patrol Captain can run while on Patrol. These are list below.

- Tube Rescue
- Board Rescue
- Radio
- Oxygen



- Beach Management >
- Multi Layered Surveillance/Drowning >
- Powercraft Risk Management >
- Public Image >
- Surf Craft Management >
- Maritime Regulations >
- Local Law Enforcement >

Welcome
Kevin Weldon AM

Introduced by
Peter Agnew ESM



Lifesaving

Matthew Evans
Lifesaving Manager

Patrol Expectations

- **Life Saving Agreements (LSA)**
 - **First year of new 3 year agreements (2016 – 2019)**
 - **Refer to your clubs individual LSA for:**
 - **Patrol start & finish times**
 - **Patrolling/response areas**
 - **Minimum patrol numbers**



Patrolling Procedures Guide (Flip Book)

- Pocket size for quick reference guide designed for Patrol Captains.
- Now also available via SLSS App
- Outline Procedures for a variety of patrolling scenarios.
 - Patrol preparation.
 - General operations.
 - Emergency Operations.
 - Recovery Operations.
 - Communication



Lifesaving Operations Procedures Guide

Patrolling

- **Patrol Teams**

- **Patrol Members**

- Full uniforms
 - SurfCom Sign On & Off
 - Patrol logs sign on at start and finish
 - Patrol strength on the beach and proactive
 - Advise any variation to operations needs to either DoI&E or LSM
 - Request to move off the beach does not require Area Supervisor approval, minimum patrol strength to be maintained
 - Patrollers on beach when swimmers in water
 - There are 3 type of patrol, “Base”, “Foul Weather” and “Beach Closed”.



Patrol Operations

- **Beach Closures**

- Patrol Captains should consider “closure” at any time that there is an unacceptable/unmanageable risk to the public or the lifesaving service is unable to effectively safely perform water safety tasks.
- Patrols need to Inform SurfCom that you are about to close the patrolled area.
- Patrol should remain on the Beach, unless a Foul Weather Patrol as defined in the SOP's
- SOP LS9.1 EMERGENCY BEACH CLOSURE
 - Emergency Beach Closure - Procedure
 - Closure Periods
 - Reopening Procedure



Patrolling

- **Patrol Strength**
 - **A volunteer surf club patrol shall consist of the following minimum personnel:**
 - 1x Silver Medallion Basic Beach Management *
 - 5x Bronze Medallion (Cert II) qualified members
 - 1x Advanced Resuscitation Techniques (proficient) *
 - 1x Silver Medallion IRB Driver (proficient) *
 - 1x IRB Crew (proficient) *

**The above qualifications may be held by the 5 x Bronze Medallion members...*



Patrolling

- **Patrol Teams**
 - **Equipment on Beach**



- Patrols are fully operational from the commencement to closure of rostered patrol hours
- IRB's sign on ready to go when patrols sign on
- IRB's are on the beach at all times, including Foul Weather Patrols
- Rescue boards, Rescue tubes, patrol screens, first aid kit, oxyviva and defib with other resources.
- Procedures advise operational needs.
<http://www.surflifesaving.com.au/members/resources/lifesaving>



SIGNING ON/OFF WITH SURFCOM

SIGN-ON

SurfCom Contacts Clubs, Services (North to South)

- Beach Status (closed + reason for beach closure)
- Number of Bronze members
- IRB Status (Operational/Non Operational)

SIGN-OFF

SurfCom Contacts Clubs, Services (North to South)

- Extension of Patrol Hours: Notify SurfCom 15 minutes prior to scheduled finish time and advised finish time
- Number of Rescues (total for whole day)

Always contact SurfCom if your patrol status changes (IRB, ATV, Bronze Numbers below 3)

Patrolling



RADIO CHANNELS

Channel 1

- Emergency Working Channel (line of sight only)
Used during major incidents where Duty Officers, RWCs, Helicopters are involved.

Channel 2

- Patrol Channel (line of sight only)
Used for everyday internal patrol communications (e.g. IRB, roving patrol, ATV)

Channel 3

- Primary Repeater Channel
Used for all communications with SurfCom & other SLS assets/
clubs



CONTACT

State Operations Centre: 9471 8092

Covers – FNC, NC, MNC, LNC, HUN, CC, SYD, ILL

Patrolling

- **Patrol Teams**

- **Chain of Command**

- POM – contact numbers of Club Officials
 - Contact Captain or President of all patrol issues to assist in rectifying
 - Contact Area Supervisor to advise of patrolling issues that need to be resolved
 - Escalate to LSM or DoL&E should no assist be forth coming, report to SurfCom
 - Patrol members are to be accounted for whilst on patrol and report to Patrol Captain for directions
 - Patrol Captains are in charge of the beach, must ensure all safety policies are in place and complied with. Area supervisors can assist with support if need be.



Patrolling

- **Patrol Teams**

- Member Proficiencies & Up Skilling
 - Skills Maintenance (Proficiencies) are to be completed by 31st Dec
 - Late proficiencies may be authorised by DOL&E in writing to Branch office, for Lifesaving only, competitors will need State DOL approval. Once approved, clubs can perform proficiencies internally.
- Public Perception
 - Ensure polite communications are maintained with members of the public
 - Life savers are to patrol beaches not play cricket in the park
 - Mobile phone usage is to be kept to a minimum
 - Remember to maintain a professional image at all times on patrol





Patrol Operations

- **IRB's**
 - **No Solo Driving**
 - **Unless crew person falls from boat**
 - **Rescue to be performed by crewperson**
 - **Life jackets have been compulsory since 1st October 2014**
 - **<http://www.surflifesaving.com.au/members/circulars-and-memos>**
 - **Life jackets must be worn at all times, including outside of the patrol area / break zone**



Patrol Audits

- All Clubs will be inspected every month by the branch from Oct 16 to Apr 17
- Patrol Audits aim to identify any opportunities for improvement within a patrol/ Club
- Patrol Audit forms can be used by a patrol on a daily basis to self-assess their patrol.
- Total Points 300

PATROL AUDIT FORM		 		
Club:	Patrol Name/ID:	Date:	Time:	
Patrolled area open/closed:	Head count in water:			
1. PERSONNEL				
LIFESAVERS ON-DUTY (Bronze/cert II & proficient) 50 points (0 points if below minimum number – per lifesaving agreement)			/50	
QUALIFICATIONS/AWARDS HELD (BBM, ARTC, IRBD, IRBC, Spinal) 50 points (10 points deducted for each shortfall)			/50	
PATROL UNIFORM (SLSA shorts/shorts/hat/quartered cap) 30 points (10 points deducted for each member in non-regulation uniform)			/50	
SECTION SUB-TOTAL			/150	
2. BEACH MANAGEMENT (✓/✗) Full marks if compliant, 0 marks if not				
Water under consistent surveillance	/30	Standard Operating Procedures (SOPs) available	/2	
Flags erected & positioned close to water's edge	/5	Patrol Operations Manual (Club) available	/2	
IRB positioned close to water's edge (response-ready)	/5	Procedures Guidebook immediately available	/1	
Powercraft access signs erected	/2	Incident Logbook & Patrol Handover Forms available	/2	
Lifesavers at water's edge 'flag duty' if persons in water	/5	Patrol Log Completed	/5	
Waters edge/roving lifesavers with 1 x tube ea + 1 x radio	/5	IRB Log Completed	/2	
Patrol Tower/First Aid Room clean/no obvious risks	/2	Powercraft Code of Conduct displayed in patrol room/gear shed	/2	
SECTION SUB-TOTAL			/50	
3. GEAR AND EQUIPMENT (✓/✗) Full marks if compliant, 0 marks if not				
IRB operational	/30	ATV (flashing light, reverse beeper, board, tube)	/30	
3 x Rescue Tubes immediately available	/30	Spare fuel available in gear shed for IRB and ATV	/5	
2 x Rescue Boards available and positioned at waters edge	/30	Defibrillator operational and immediately available	/30	
Binoscopes immediately available	/5	Oxygen resuscitation kit stocked, available (O2 > 50% + full spare)	/30	
Patrol Tent/Arena erected	/5	Mobile first aid kit stocked and immediately available	/5	
3 x handheld radios/monitored (SurfCom radio test)	/30	Spinal board and stiff-neck collars and immediately available	/5	
2 x whistles	/2	Loud Hailer/PA (incl siren)	/2	
2 x signal flags	/1			
SECTION SUB-TOTAL			/300	
4. PRACTICAL ASSESSMENT – Scaled against criteria in 'guide'				
Resuscitation		Minimum Qualifications – for post-audit review by branch		
Danger – checked/WPE used	/4	Award	Name	
Response – talk/touch	/3	1xBronze/Cert II		
Send – for help (incl SurfCom)	/3	1xBronze/Cert II		
Airway – clear + open (head tilt)	/5	1xBronze/Cert II		
Breathing – check + 2 breaths (mask)	/5	1xBBM		
CPR 30/2 (effective)	/30	1xIRBD		
Introduction of AED	/5	1xIRBC		
Introduction & use of O2 Resuscitation	/30	1xSpinal		
Overall incident management/teamwork	/5			
SECTION SUB-TOTAL			/50	
AUDIT SUMMARY (Points Tally)				
SECTIONS				
1. PERSONNEL	2. BEACH MANAGEMENT	3. GEAR & EQUIPMENT	4. PRACTICAL ASSESSMENT	TOTAL
				/350

Lifesaving- Rescue of the Month

- **Rescue of the Month**

- To be submitted to Sydney Branch for selection by due date
- Identifies and rewards excellence in lifesaving operations
- 10 nomination periods each year
- 1 NSW winner from 11 Branch submissions
- Rescue of the Year selected from Monthly winners
- Monthly winner nominated for SLSA Rescue of the Month



Lifesaving – Rescue of the Month

❖ Rescue of the Month

- July-Aug : South Maroubra SLSC
State and National Winner
- September: Wanda SLSC
- October : Surf Rescue 30
- November: no nominations received
- December: no nominations received
- January : Coogee SLSC
- February : Surf Rescue 30
- March : North Bondi SLSC
- April : North Bondi SLSC
State and National Winner
- May/June : no nominations received





Media Contact

Matthew Evans
Rescue Coordinator

10. Media

Only the Support Operations Manager, Rescue Coordinator's or SLSS President can make statements regarding a major Lifesaving Incident within Sydney Branch.

- **SLNSW Media Manager**
 - Deaths / Drowning's , member Injuries / accidents issues / state / national safety and funding issues
- **Branch President or DOLE**
 - Branch issues / Stats / programs / Initiatives
 - Major Rescues / Incidents
 - Local Council Issues / SLS Issues
- **Club Captains**
 - Club Stats / Safety Issues / events / programs
- **Patrol Captains**
 - Beach Conditions / Activity / General Information



I am not the appropriate person to comment, please contact

Media cont'd

ALL SLSS INCIDENT MEDIA ENQUIRIES

0490 087 801

SLSS RESCUE COORDINATOR





Support Operations

Matthew Evans
Rescue Coordinator

Support Operations

1. Support Operations Overview
2. Sydney SOG
3. RWCs
4. Offshore Rescue Boat
5. Rescue Coordinators
6. Duty Officers
7. Westpac Rescue Helicopter
8. Club Callout Teams
9. SurfCom / Radio Channels
 1. Media
10. Key Personnell



1. Support Operations Overview

- Emergency Response System
 - 13SURF
 - Support Operations
 - Club call out teams
 - Critical Incident Debrief
 - Emergency management
- What we do?



2. SLSS Sydney Support Operations Group

- Rescue Water Craft
- Offshore Rescue Boat
- Rescue Coordinators / Duty Officers
- Westpac Lifesaver Rescue Helicopter
- Critical Incident Debrief / Peer Support



3. Rescue Water Craft (Support Ski's)

Sydney Branch SOG consists of 3 x RWC's, operating from;

- 1 x based at Maroubra, covering the Randwick / Waverley Beaches (Callsign **Support Ski 3**)
- 1 x based in Cronulla covering the Sutherland Beaches (Callsign **Support Ski 2**)
- 1 x spare RWC which can be utilised for busy periods/major events / training new members. (Callsign **Support Ski 1**)
- The ability of the RWC to respond quickly, its maneuverability in the surf and based on statistics, proves that the RWC group is a vital part of supporting our clubs
- Under no circumstances will RWC's will not be utilised for incidents at night



4. Offshore Rescue Boat (Surf Rescue 30)

- On call 24 hours a day / 7 days a week / 365 days a year;
- Primary area of responsibility is from Botany Bay to Sydney Harbour, however can be tasked by the Rescue Coordinator beyond this area if required;
- Relies heavily on members from Sydney Branch clubs to fill the roster (minimum of 3 members per patrol);
- Surf Rescue 30 is often called upon at night time for searches along Sydney Beaches and its members are Night Operations trained;



5. Rescue Coordinators

Sydney Branch currently has three Rescue Coordinators who work on a rotating roster 24/7, 7 days a week, 365 days a year.

ROLES & RESPONSIBILITIES

- Act as the Incident Commander for all Surf Life Saving assets at any emergency incident.
- Manage all SLSS requests from the 13SURF Emergency Response System, SurfCom and external agencies.
- Task SLSS Support Operations assets and club callout teams as required to emergency incidents.
- Provide recommendations to SLS assets and external agencies during emergency incidents to achieve the best possible outcome.
- Attend all major incidents as required anywhere in the Branch.
- Monitor Work Health and Safety of all SLSS personal whilst undertaking activities.
- Conduct Critical Incident Debriefs for all SLSS assets involved in any emergency incident or serious injuries.
- Immediately escalate any major incidents or series injuries to the Support Operations Manager.

6. Duty Officers

Sydney Branch currently has twelve Duty Officers spread across the Branch and operate out of Waverly / Randwick / Sutherland / Royal National Park areas.

ROLES & RESPONSIBILITIES

- Act as the Incident Commander for all Surf Life Saving assets at emergency incidents, providing updates and SITREPS to the rostered SLSS Rescue Coordinator.
- Disseminate critical information to the rostered SLSS Rescue Coordinator, SurfCom or external agencies ensuring the effective deployment of lifesaving resources to an incident.
- Provide recommendations to SLS assets and external agencies during emergency incidents to achieve the best possible outcome.
- Attend all major incidents as requested by the SLSS Rescue Coordinator.
- Monitor Work Health and Safety of all SLSS personal whilst undertaking activities.
- Immediately escalate any major incidents or serious injuries to the rostered SLSS Rescue Coordinator.
- When requested by a SLSS Rescue Coordinator arrange for suitable de-briefings or conduct Critical Incident Debriefs for all SLSS assets involved in any emergency incident or serious injury.

7. Westpac Lifesaver Rescue Helicopter



- Call-sign: LIFESAVER 21
- Tasked via NSW State Duty Officer (SDO)
- Request to SDO must come from SLSS Rescue Coordinator
- Working on Channel 1 (when on scene)

8. Club Callout Teams

- Activated by SLSS Support Operations Manager / Rescue Coordinator
- Taskings include:
 - Land searches
 - In water searches
 - Relief teams for patrols after a major incident
- Ensure each club has their callout team updated on SurfGuard
- Rescue equipment should be “Rescue Ready” and accessible (Boards, Tube, IRB, First Aid etc.)
- Minimum 6 Members entered into Surf Guard



9. SurfCom / Radio Channels



- SurfCom located at Belrose (SLSNSW)
- Channels
 - CH1: Emergency Channel for incidents
 - CH2: General channel for patrol use
 - CH3: SurfCom
- Sydney Branch Repeaters
 - BONDI (North Bondi to Coogee)
 - CAPE BANKS (Maroubra to Cronulla)
 - MADDENS PLAINS (RNP)



11. Support Operations – *Key Personnel*

SUPPORT OPERATIONS MANAGER

Joel Wiseman
(Callsign Sydney 10)

RESCUE COORDINATOR

Matthew Evans
(Callsign Sydney 11)

RESCUE COORDINATOR

George Shales
(Callsign Sydney 12)

RWC COORDINATOR

Jackson Towns

ORB COORDINATOR

James Caterson

Education

Pre-Season Update

2016-17

What we will cover

1. Australian Resuscitation Council guidelines
2. Course / Skills Maintenance updates
3. In-depth proficiency process
4. Education SOP updates
5. Other interesting things and exciting news!
6. Reviews of last season's projects
7. Educheck and TAF Baseline Survey

Australian Resuscitation Council (ARC) Guidelines

Australian Resuscitation Council (ARC)

- Revised guidelines in January 2016



Members Portal Library Folder
Education>Member>NSW

Course / Skills Maintenance Updates

Members Portal Library Folders

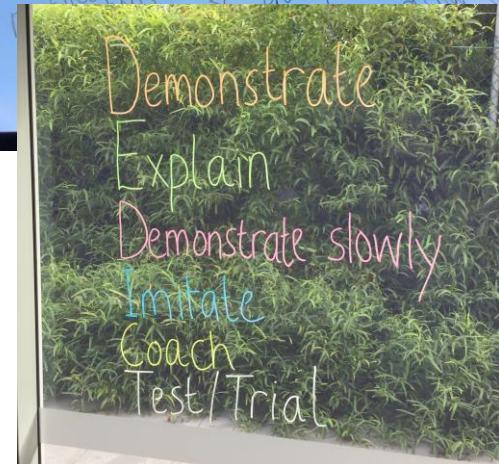
Education>Member>NSW (Learner Guides)

Education>Restricted Resources>NSW (D&A Guides)

Resource updates

- Silver Medallion Beach Management
 - Name change – no “Basic”
 - Content re-structured into three topics (from four)
 - Emphasis on team management/soft skills (Topic 1)
 - More scenarios / activities in assessment
 - New online resources (Topic 1 & Topic 3)
 - Revised assessment tools
- Gold Medallion
- Silver Medallion Aquatic Rescue

Training Officer Certificate course



Skills maintenance changes

- Changes are achieving their objectives
- Prompt to record delegates name against Bulk Proficiency in SurfGuard in comments box
- Improved user-friendliness of online questions and prompt to print certificates

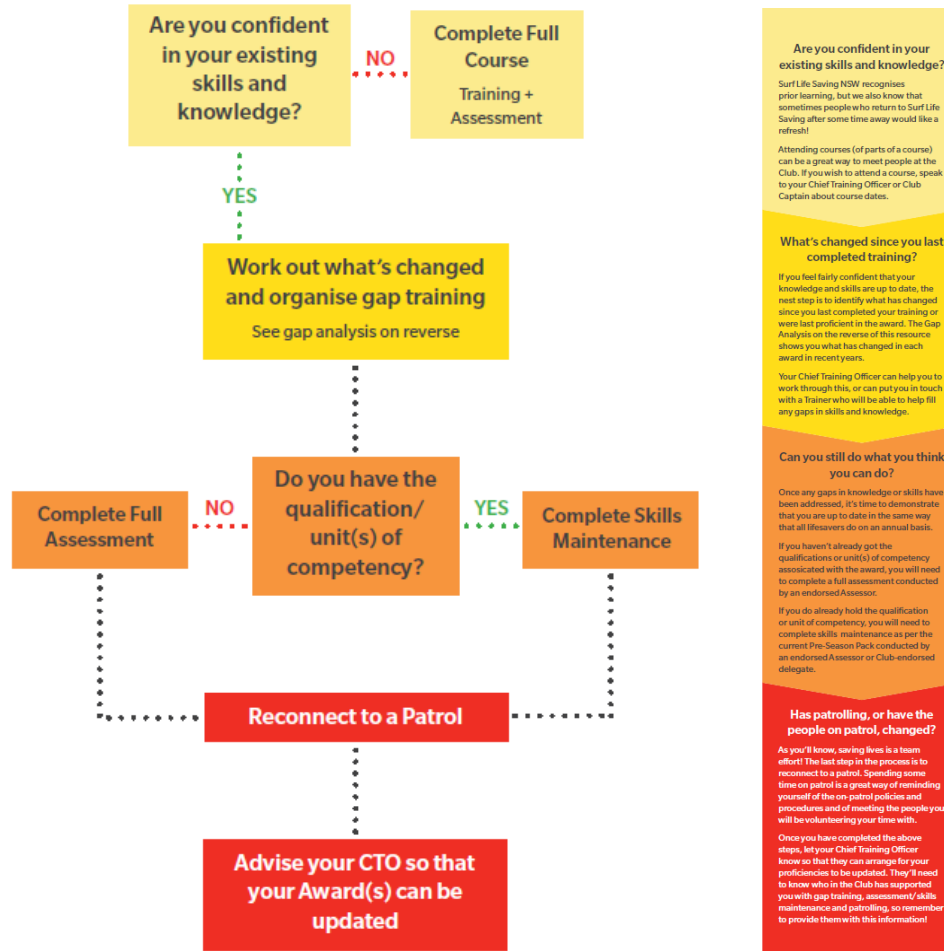
***Continue work to maintain quality whilst
reducing burden on Assessors &
Administrators***

Content changes

- Removal of **theory questions** for **signals**
- Use of standardised **Gold Medallion** resources
- **Spinal management** scenario – “relevant to location” (no application of cervical collar)
- **Silver Medallion Advanced First Aid** - no skills maintenance whilst course under review.
- Proficiencies can only be backdated by 3 months in SurfGuard.

In-depth Proficiencies

In-depth Proficiencies



Are you confident in your existing skills and knowledge?

Surf Life Saving NSW recognises prior learning, but we also know that sometimes people who return to Surf Life Saving after some time away would like a refresh!

Attending courses (of parts of a course) can be a great way to meet people at the Club. If you wish to attend a course, speak to your Chief Training Officer or Club Captain about course dates.

What's changed since you last completed training?

If you feel fairly confident that your knowledge and skills are up to date, the next step is to identify what has changed since you last completed your training or were last proficient in the award. The Gap Analysis on the reverse of this resource shows you what has changed in each award in recent years.

Your Chief Training Officer can help you to work through this, or can put you in touch with a Trainer who will be able to help fill any gaps in skills and knowledge.

Can you still do what you think you can do?

Once any gaps in knowledge or skills have been addressed, it's time to demonstrate that you are up to date in the same way that all lifesavers do on an annual basis.

If you haven't already got the qualifications or unit(s) of competency associated with the award, you will need to complete a full assessment conducted by an endorsed Assessor.

If you do already hold the qualification or unit of competency, you will need to complete skills maintenance as per the current Pre-Season Pack conducted by an endorsed Assessor or Club-endorsed delegate.

Has patrolling, or have the people on patrol, changed?

As you'll know, saving lives is a team effort! The last step in the process is to reconnect to a patrol. Spending some time on patrol is a great way of reminding yourself of the on patrol policies and procedures and of meeting the people you will be volunteering your time with.

Once you have completed the above steps, let your Chief Training Officer know so that they can arrange for your proficiencies to be updated. They'll need to know who in the Club has supported you with gap training, assessment/ skills maintenance and patrolling, so remember to provide them with this information!

In-depth proficiencies

- **5 Years**
 - Basic Lifesaving Awards (Radio / SRC / Bronze)
 - Powercraft Awards
- **3 Years**
 - Emergency Care Awards
 - Advanced Lifesaving Awards (Gold Medallion)

Education SOPs

Demystify Education policies & procedures

Improvements

Policies, Forms & Quick Reference Guides?	2016	2015
As a new TAF, I was inducted into the SOPs.	60% +14%	46%
As a new TAF, the Endorsement Process was clear and easy to follow.	77% +13%	64%
I know where to access the Education SOPs.	93% +6%	86%
I know where to access Education Forms.	91% +7%	84%

Education SOPs



- Very minor changes to forms.
- Assessor IRB – no proficiency needed for re-endorsement.
- Procedures for enrolling in courses in other branches includes skills maintenance and and Lifeguard courses.

**Other things to know or
be excited about!**

Other projects...

- RTO re-registration
- CTO induction materials
- HLTAID upgrades for ARTC holders
- Support Operations review
- Course reviews
- Federal funding for Member Education

Review of projects from last season and outcomes from TAF Baseline Survey / Educheck

TAF Re-Endorsement (inc. Pre-Season Meeting & Webinar) Review

Promote & support key role of TAF
Demystify Education policies & procedures

1.

Complete the **annual pre-season update** each year to ensure you are up to speed with any changes to policies, procedures or courses.

You can access this via webinar or face-to-face at your pre-season workshop.

2.

Attend a minimum of one Branch-run **professional development workshop** every two years.

This is often held at the same time as your pre-season workshop, but check with your Chief Training Officer or Branch Director of Education if you're unsure.

If you can't attend, you will need to use the **VET Logbook** to provide evidence of the professional development activities that you have completed.

3.

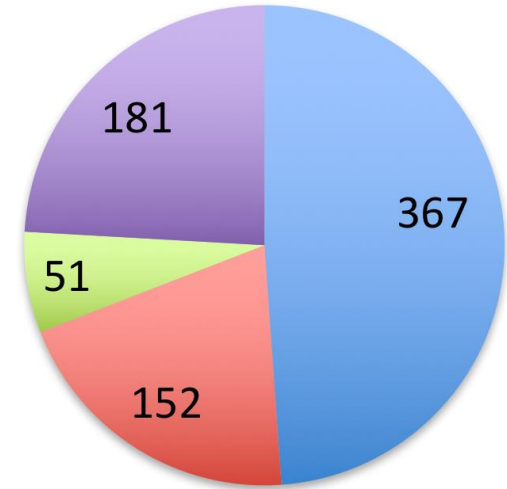
Remain **active in your TAF role(s)** by training, assessing and/or facilitating at least one nationally recognised course every two years.

4.

Complete **annual skills maintenance** for the awards you are training/assessing as required.

Each year, you will be sent an e-mail prompting you to re-endorse by completing the TAF Re-endorsement Form.

Pre-season Meetings



- Face-to-face
- Live webinar
- Recorded webinar
- Nil



PD workshop feedback

"It was nice to be asked questions [i.e. workshops] rather than be told things"

"Great to hear and see the 'new' attitude and approach to Education. Has been far too long an impediment to our members and operations and seems that now it will be what it should be. Good work!"

"Well presented. Good team work between Branch & State representatives"

"Some sessions more clear than others. Specific Branch goals/needs not discussed"

"More pre-info [needed] to allow newbies a better understanding [of the day's content]"



"It was a good mix. I didn't want to come but I really enjoyed it"

"As a Branch Assessor, though I spent the whole day here I do not feel that assessing guidelines have been clearly outlined prior to the start of season"

"Very informative. Good to see where the organisation is heading with future goals and updates"

"Well organised and clear that issues are being progressed"

"A great start to the season. Good opportunity to network with other TAFs"

Webinar

“Well done to SLSNSW for taking us out of the dark ages”

“Not clear where and how to access the handouts”

“Excellent to see us leverage technology better!”

“It’s a very powerful tool and very easy to use...highly recommend this as a tool for future communication”

“This was a great resource, the question response was excellent!”

“Got a bit confused with the question panel would have appreciated a bit more instruction on how to use these”

“This entire process was brilliant- You’ve saved me a 2.5 hour commute”



“Sound quality was poor. It was echoing and occasionally broke up and the speaker was very hard to understand”

“More training like this please, so easy”

“Awesome stuff!! Please keep the online updates coming, makes life so much simpler, which for volunteers is the best!”

“Fantastic use of technology avoiding wasteful travel time”

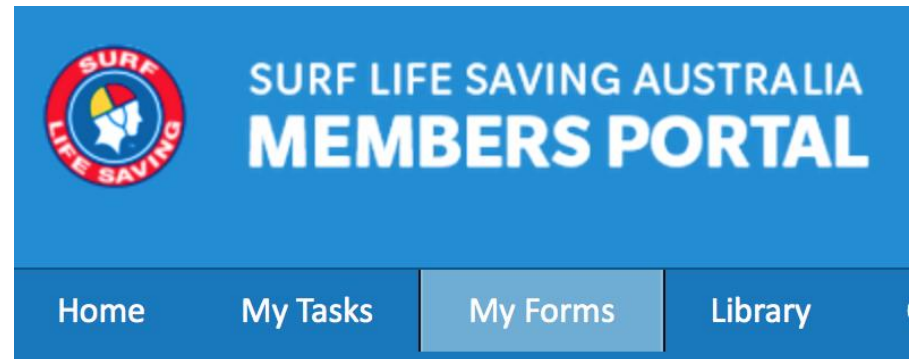
Improvements

Pre-season meetings?	2016	2015
I am provided with genuine opportunities to develop and improve my skills.	82% +8%	74%
I use the online learning/assessment tools provided through Lifesaving Online.	72% +12%	60%



Smart Form

- 80% of TAFs used the form
- Over 2,000 pieces of paper that didn't need filling out!
- Created greater transparency

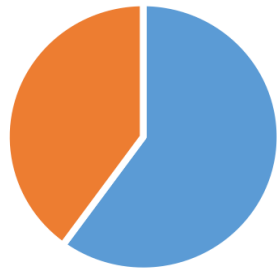


Skills Maintenance Evaluation

Skills Maintenance Survey

My Club made use of...

...the delegation process



■ Yes ■ No

...bulk proficiencies



■ Yes ■ No

...the online questions



■ Yes ■ No

Effectiveness of changes

Effectiveness of changes

- 75% felt the delegation process reduced the burden on Assessors
- 92% felt that bulk proficiencies reduced the admin burden of processing proficiencies.
- 68% felt more confident in their knowledge after completing the online questions.



Effectiveness of changes

Points to consider

- 60% felt that completing the online questions was user-friendly.
- Those completing online questions were happier with the value/appropriateness.
- 65% felt that delegates received an effective briefing and that delegate names were recorded on proficiency cards.





Educheck

Improvements

The Educheck process helped me to...	2016	2015
...understand the compliance-related aspects of my role.	84% +27%	57%
...understand the other aspects of my role (not related to compliance).	80% +19%	61%
...understand the strength and development areas of my Club.	82% +14%	68%

EduCheck – summary of results

Education Meeting Notes are forwarded to Branch in a timely manner

Education Meeting Notes Template (or similar) used.
Assessment requests are entered before course and submitted at least one week prior to assessment.

All other criteria.

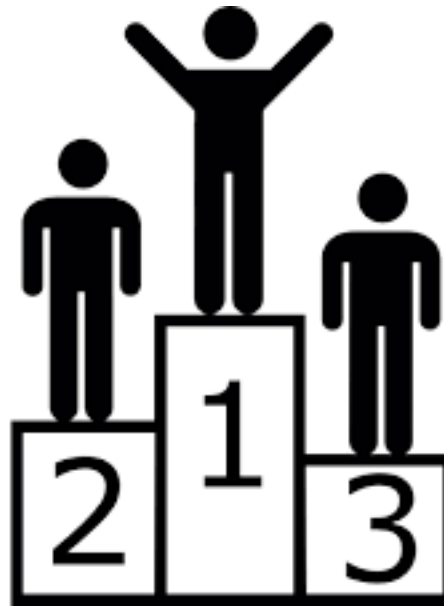
TAF Baseline Survey

Areas for improvement

	2016	2015
Assessments are consistent across my Branch.	69% +3%	66%
As a new CTO, I received an induction into my role.	56% -1%	57%
Online learning/assessment tools available through Lifesaving Online are useful.	72% +4%	68%
As a new TAF, I was inducted into the SOPs.	60% +14%	46%

TAF Baseline Survey prizes

2nd Prize:
Bulli & Sawtell
(Defib Trainer)



1st Prize:
Coalcliff
(Spinal Board)

3rd Prize:
Ballina
Lighthouse and
Lismore &
Blackhead
(Infant Manikin &
Rescue Tube)

Thank you...

...any questions to
education@surflifesaving.com.au

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