



## MEMORANDUM

<b>To</b>	<b>Club Presidents, Secretaries, SLSS Standing Committees</b>
<b>From</b>	<b>Director Administration</b>
<b>CC</b>	<b>BOM</b>
<b>Date</b>	<b>Tuesday 10 September 2024</b>
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<b>Subject</b>	<b>EOI Surf Life Saving Sydney Mediator Pool</b>

Dear All,

Surf Life Saving Sydney is seeking Expressions of Interest for inclusion into a Mediator Pool. Appointments will be for a two-year term.

Surf Life Saving Australia Complaint Resolution Policy 6.06 provides a pathway to complaint resolution via Mediation in the case of a breach of the Code of Conduct. This method of resolution is often more desirable than direct sanctions and judiciary proceedings. Where matters referred to the Surf Life Saving Sydney Complaints Manager are determined to be resolved through mediation, a suitable Mediator is needed to conduct the mediation.

Surf Life Saving Sydney is establishing a pool of Mediators who will be available to the Complaints Manager for deployment.

**Essential requirements:**

- 18 years or over

**Desirable requirements:**

- Completed training in conflict/complaint resolution or grievance handling
- Has experience as a mediator

EOI's from persons who do not have formal training or experience may be considered if they are willing to complete training. There is no limit to the size of the pool, which will consist of a representation of the diversity of our total membership.

EOI's should be emailed to the Director of Administration: [da@sls.sydney](mailto:da@sls.sydney)

EOI's close 11.59pm, Friday 27 September 2024.

Regards

**JESSICA CANTRICK**  
**Director Administration**

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