



AUGUST 17, 2024

PRE-SEASON CONFERENCE

LIFESAVING & SUPPORT OPERATIONS



WELCOME & HOUSE KEEPING

- Questions via chat and Q & A at the end of the presentation
- Meeting will be recorded and provided next week with a copy of this presentation



AGENDA

Welcome & Introductions - Michel Bonnici

LSOC Overview – Michael Bonnici

Lifesaving – Nicole Cooney

Support Operations – Simon Smith

Q & A Session

Meeting End



PRIORITIES

- SAFETY
- MEMBERS AND VOLUNTEERS FIRST / FLEXIBILITY
- RISK BASED PATROLLING
- CHANGING THE WAY WE DO LIFESAVING



LSOC OVERVIEW – Presented by Michael Bonnici

LSOC Executive



Michael Bonnici
**Director of
Lifesaving &
Support Operations**



Nicole Cooney
**Manager
Lifesaving**



Simon Smith
**Manager
Support Operations**



Who is responsible for what?

Director Lifesaving & Support Operations

Local Govt Liaison, Liaison with SLSNSW & other stakeholders, advocacy for Sydney Branch, Escalation Point for Lifesaving & Support Operations

Manager Lifesaving

Patrol Operations, Standards & Compliance. Manage team of Area Lifesaving Coordinators

Manager Support Operations

Management of Support Operations Group including UAVs, Duty officers, SR30 & RWCs





AUGUST 17, 2024

LIFESAVING

Nicole Cooney



LIFESAVING & SUPPORT OPERATIONS

LIFESAVING – Nicole Cooney



Flag up: Saturday 28 September 2024 - Sunday 27 April 2025
Clubs should refer to their LSA for all dates and times.

Season Priorities

- Safety always remains a key priority for all
- Call out teams: training and suitably resourced
- Lifeguard relationships
- SOPs: expected update to PSS 3.2 Lifesaving Service Requirements (Minimum) and 3.3 Club Patrol Operations
- Club Operational Health: Preparation for LSA negotiations for 2025 and beyond



Lifesaving – Lifesaving Area Coordinators

The Team

Get to know them – your first point of contact



Fred Testard
Randwick
randwicklifesaving@



Amy Hanna
Waverley
waverleylifesaving@



Rob Short
Sutherland
sutherlandlifesaving@



Mark Wood
RNP
rnplifesaving@

Their role

- LSOC representative at Club meetings
- Your voice at LSOC meetings
- Your first point of contact for issues or feedback
- Conduct Patrol Audits once per month as per SLSNSW SOPS October - April
- Mentor, encourage and engage with Patrols and Patrol Captains



Lifesaving – Patrolling

Operational Area

- As per your LSA, Clubs have a Primary Response (Patrol Area) and a Secondary Patrolling Area
- Ensure PCs are aware of their response areas
- SurfCom or Duty Officer will task outside of primary patrol area

Chain of Command

- PC is in charge of Patrol Operations, as per SOPs
- PC to notify Club Captain/President and Area Coordinator of issues
 - Such as unable to fulfil Patrol Obligations etc.
- Major issues to be escalate to Lifesaving Manager or Director of Lifesaving & Support Operations
- Do not self-task to incidents



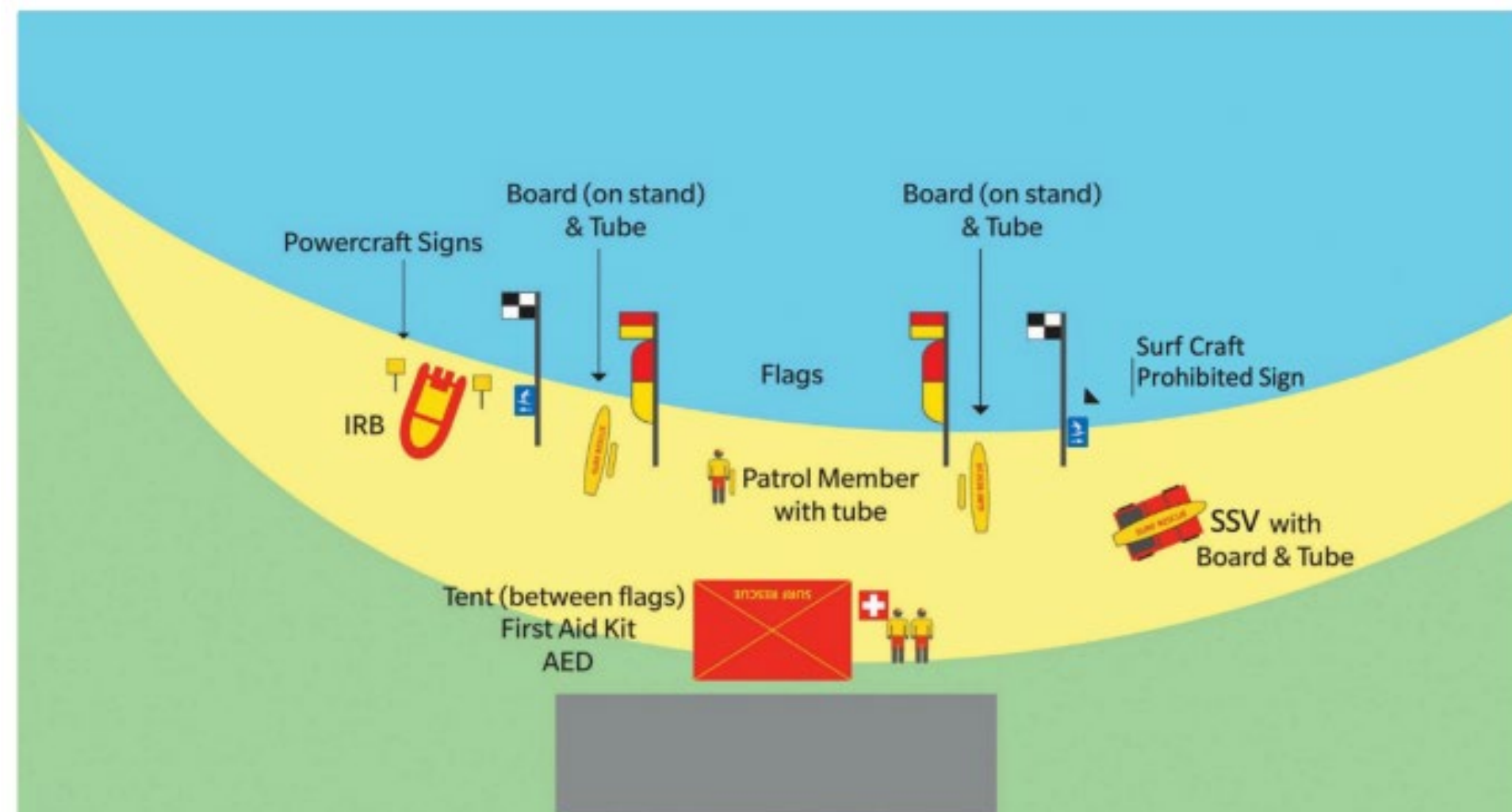
Lifesaving – Patrolling

Sign on/off

- Sign on and off, preferable with Patrol Operations App
 - Key information – Sign on: beach status, IRB Status, BMs ONLY
 - Sign off: Total rescues for the day (no First Aids or preventatives)
- Don't miss your radio check – have a radio dedicated to SurfCom comms
- Proactive teams – vigilance at all times

Patrol set up

- Patrols are fully operational from the commencement of rostered patrol
- IRB is ready to go when the patrol signs on
- IRB is on the beach at all times
- Rescue boards, Rescue tubes, patrol screens, first aid kit, oxy kit and defib with other resources
- SOPs advise operational needs



Lifesaving – Patrolling

Patrolling members

- Team in full uniform as per SOP
 - Remember we are highly visible and represent the whole organisation when in red & yellow
 - Preferable uniforms are not worn outside of patrol (travel to and from beach)
- Ensure members complete skills maintenance by 31 December
 - Late proficiencies require approval by the Director of Lifesaving and Support Operations via the Brand Office

Inflatable Rescue Boat

- Highly visible craft - safety is paramount
- PFD to be worn when in craft
- Only IRB award holders to be in craft
- SLSNSW Advanced IRB Program will run in Sydney Branch
 - Opportunity to upskill existing award holders
 - Date will be advertised once set



Lifesaving – Patrolling

Patrol Types

Pending update to SOPs

Core Patrols	
1. Base Patrol	<ul style="list-style-type: none">• Our main patrol<ul style="list-style-type: none">○ Maintaining minimum patrol requirements, and awards
2. Inclement Weather Patrol	<ul style="list-style-type: none">• Poor/extreme weather, regardless of surf conditions<ul style="list-style-type: none">○ Maintaining minimum patrol requirements, and awards○ May be temporary
3. Beach Closed Patrol	<ul style="list-style-type: none">• Base patrol with closed swimming area<ul style="list-style-type: none">○ Maintaining minimum patrol requirements, and awards
4. Surveillance Patrol	<ul style="list-style-type: none">• YOU DO NOT MEET THE MINIMUM PATROL REQUIREMENTS<ul style="list-style-type: none">○ If a team cannot fulfil min requirements a DO should be contacted and support or call out team activated

Utilising roving and outpost patrols when deemed suitable

If moving off the beach is deemed the best for your team in inclement weather (flags still up) do so but if there are swimmers in the water minimum numbers required on the sand. Ensure you're able to still view the water and potential swimmers



Lifesaving – Patrolling

Beach Closures

- Patrol Captains should consider a beach closure at any time that there is an unacceptable/unmanageable risk to the public or the lifesaving service is unable to effectively safely perform water safety tasks.
- Procedure:
 - PC to inform SurfCom that you are about to close the patrolled area.
 - Patrol should remain on the Beach, unless a Foul Weather Patrol as defined in the SOP's
- **SOP LS9.1 EMERGENCY BEACH CLOSURE**
 - Emergency Beach Closure – Procedure
 - Closure Periods
 - Reopening Procedure

Patrol extension

- Patrol Captains should consider risk to the bathing Public at sign off time.
- Last season Patrols opted to stay on past their sign off time due to increased bathing numbers.
- Advise the Manager Lifesaving and SurfCom if that is your intention.



Lifesaving – Club Captain preseason meeting

Meeting to be held 21 August starting at 6.30pm

Agenda (draft)

- Updated PSS 3.2 Lifesaving Service Requirements (Minimum) and 3.3 Club Patrol Operations
- Call out teams
- Club capability in preparation for LSAs
- SSVs and other key equipment

Thank you!





AUGUST 17, 2024

SUPPORT OPERATIONS

Simon Smith



LIFESAVING & SUPPORT OPERATIONS

SUPPORT OPERATIONS – Simon Smith

“Beyond the Flags”

- Response and rescue at a patrolled location outside of designated patrolling hours (is before or after rostered patrols).
- Response and rescue outside of the designated red and yellow patrol footprint (whether within patrol hours or outside of patrol hours).



Support Operations Team



Simon Smith – Manager Support Operations
supportoperations@surflifesavingsydney.com.au



Doug Lucas – Orb Coordinator
orbcoordinator@surflifesavingsydney.com.au



Andrew Horne – UAV Coordinator
uav@surflifesavingsydney.com.au



Patrick Moore – Emergency Management Coordinator
emergencymanagement@surflifesavingsydney.com.au



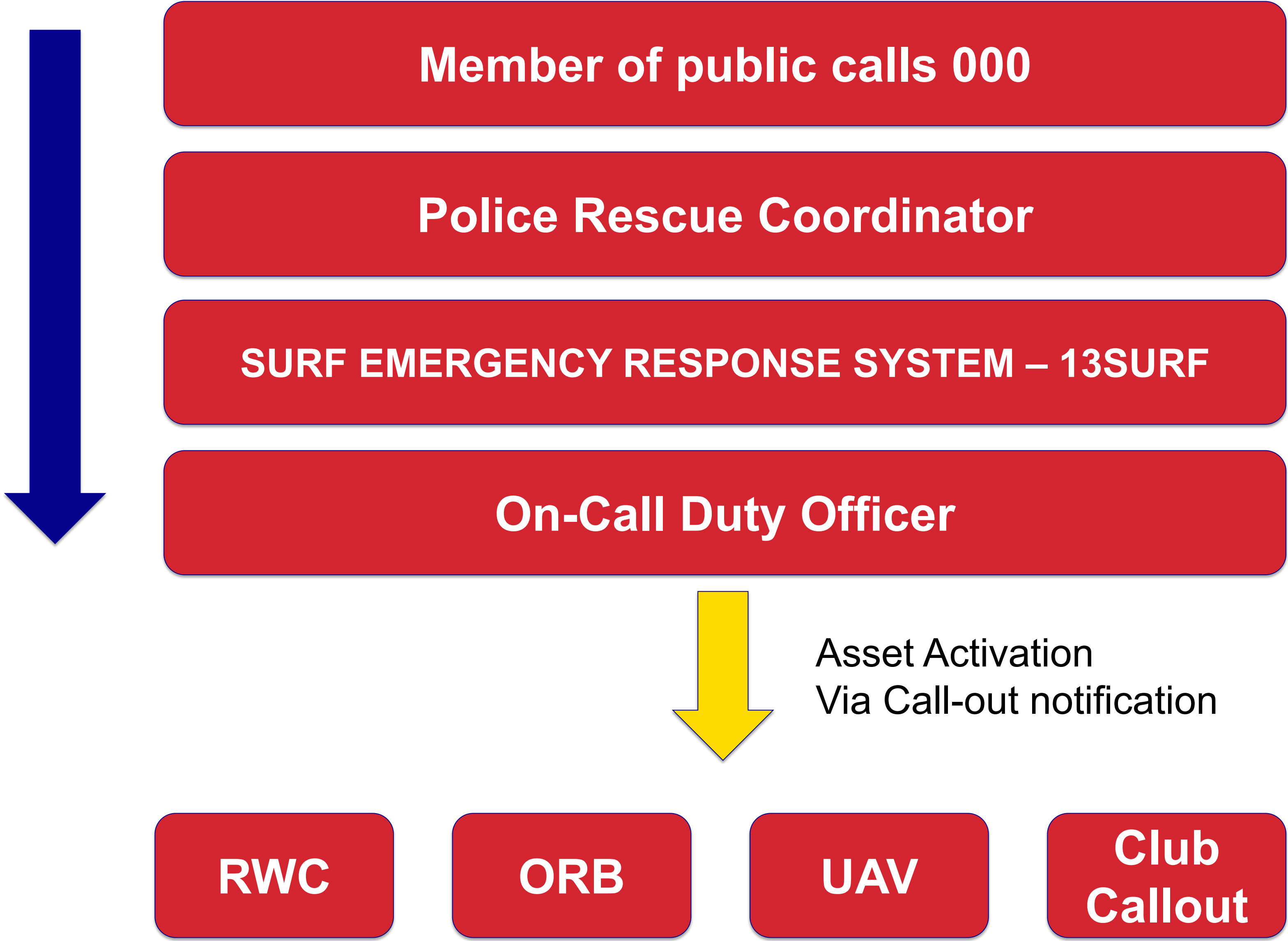
Charlie Hort – DO Coordinator
dutyofficers@surflifesavingsydney.com.au



Rachelle Coco McCarthy – RWC Coordinator
rwc@surflifesavingsydney.com.au



Support Operations – “Beyond the Flags”



Duty Officers

Duty Officers who work on a rotating roster 24/7.

CALL SIGNS (During Patrol Hours)

- Eastern Beaches 10 & 11
- Sutherland 10 & 11

Responsibilities :

- Act as the Commander for all Surf Life Saving assets at any emergency incident.
- Manage all SLSS requests from the 13SURF Emergency Response System, SurfCom and external agencies.
- Conduct Critical Incident Debriefs for all SLSS assets involved in any emergency incident or serious injuries.
- Manage media at a major incident.
- Monitor Work Health and Safety of all SLSS personal whilst undertaking activities.



Duty Officers

Visiting Patrols

- Duty Officers wear RED shirts! They are not there to conduct patrol audits.
- Will introduce themselves to the Patrol Captain.

Required Attendance

- Incidents involving other Emergency Services (Police)
- Major member injuries where hospitalisation occurs
- Any CPR or Deceased Persons incidents where members are involved
- Incidents where multiple support operations assets are attending e.g. RWC, SR30, UAV
- Any incident where a Patrol Captain requests assistance
- Any Maritime collision that involves a Surf Life Saving asset



Support Operations – ORB “Surf Rescue 30”

- Generally available 9am - 6pm during Patrol period
- On call daylight hours / 365 days a year
- New boat – looks slightly different and has more equipment & capabilities
- Primary area of responsibility is from Botany Bay to Sydney Harbour



Support Operations – RWC

- 2 x based in **Malabar**
 - Support Ski 3, covering Randwick LGA
 - Support Ski 4, covering Waverley LGA
- 3 x based in **Burraneer**
 - Support Ski 1, 2 & 5, covering the Sutherland/RNP Beaches
- Spare Support Ski 6 available for surge capacity and events.
- Contact RWC on Channel 3



Support Operations UAV (Drone)

Uses

- Aerial rescue surveillance of surf life saving personnel.
- Search and rescue operation in approved flight zones (land, cliff or water).
- Assessing and recording conditions for risk assessments.
- Shark or unidentified object sightings during daylight hours.
- Media footage and recordings.



This season

- Additional training to increase the number of Volunteer UAV Pilots
- Make available for clubs for use during Patrols (within CASA regulations)



Emergency Management

- SLS has been a Gazetted Emergency Service since 2018
- EM is coordinated at State level and is evolving rapidly
- Regular (LRC) Local Rescue Committee meetings occur with all emergency management stakeholders (Council, Police, Fire & Rescue, etc).
- Any matters that clubs may have with external stakeholders such as Council, Lifeguards, etc can be raised through your relevant Lifesaving Area Coordinator and documented at LRC meetings.



Support Operations – Lifesaver 21

Lifesaver 21 can only be tasked by the State Duty Officer

Duty officers will request and seek approval if required



Member Welfare / State Welfare Officers

- Duty Officer Team will conduct a Critical OPERATIONAL Incident Debrief after all major incidents.
- EMOTIVE Incident Debrief's will occur following consultation with the SLSNSW Member Welfare Team and will likely include the Duty Officer Team after all major incidents.
- Most Duty Officers are trained in mental health first aid and understand the member welfare process and can liaise with SLSNSW and the affected member.
- Members can expect to be contacted by SLSNSW following a major incident for a follow-up.
- External EAP provider is available and will be activated for members following a critical incident



Media – Major Lifesaving Incidents

Only the Support Operations Manager, Director of Lifesaving & Support Operations or SLSS President can make statements regarding a major Lifesaving Incident within Sydney Branch.

- **SLNSW Media Manager**
 - Deaths / Drowning's / member Injuries / accidents issues / state / national safety and funding issues
- **Branch President/ DOLS/ Support Operations Manager**
 - Branch issues / Stats / programs / Initiatives
 - Major Rescues / Incidents
 - Local Council Issues / SLS Issues
- **Club Captains**
 - Club Stats / Safety Issues / events / programs
- **Patrol Captains**
 - Beach Conditions / Activity / General Information



Support Operations – SurfCom

Located at Belrose (SLSNSW)

Operational Hours

September to April: 0700 – 1900

April to September: 0700 – 1700

Contact

General: 02 9471 8092

Emergency: 02 9471 8091

Call/Radio for

- Requests for assistance
- Training
- Sign on and off
- Emergencies mid-week
- Report all power craft incidents
- Report all member injuries



QUESTIONS

Meeting Close – Thank you for your attendance

On behalf of SLS Sydney we wish our Clubs all the best for
season 2024-2025.

Contact Details

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- Nicole Cooney lifesavingmanager@surflifesavingsydney.com.au
- Simon Smith supportoperations@surflifesavingsydney.com.au

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- Linda Perrin lperrin@sls.sydney

